## COUNCIL OF EUROPE

Strasbourg, 28 March 2007

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Preliminary discussions between the Commissioner and National Human Rights Structures on possibilities of enhanced co-operation

German Parliament, Berlin, 11 January 2007

# COMPILATION OF REPLIES TO A QUESTIONNAIRE OF THE INTERNATIONAL OMBUDSMAN INSTITUTE – EUROPEAN REGION

The Group of Wise Persons<sup>1</sup> suggests (Report, para 43, p 12) that the Commissioner for Human Rights should play a more active role in the Convention's control system. He should intensify the co-operation with national and regional ombudspersons in order to create an active network (Report, para 47)

## 1. Is the European convention of protection of human rights and fundamental freedoms introduced into your national law system with the same legal effects as a national law?

ALBANIA	According to the Article 122 of the Albanian Constitution, the
	European convention is an integral part of the Albanian legislation
	system and has the same legal effects as the national legislation
AMSTERDAM	Yes
ANDORRA	La Convention de sauvegarde des Droits de l'Homme et des Libertés
	fondamentales occupe un rang supérieur dans la hiérarchie des
	normes juridiques à celui des lois nationales. Ainsi, dans l'actuel
	ordre juridique andorran, la constitution est la norme suprême (art.
	3.1 de la Constitution de la Principauté d'Andorre, dorénavant CPA).
	Aucune disposition d'un traité international ou de tout autre
	compromis international ne peut la contredire. Il convient préciser
	que l'article 5 de la CPA prévoit que la Déclaration universelle des
	droits de l'Homme de 1948 est en vigueur à la Principauté
	d'Andorre, lui conférant ainsi une valeur constitutionnelle. Se
	trouvent aussi intégrés dans l'ordre juridique andorran, au même
	niveau que la dite Déclaration, les Principes de droit international
	public universellement reconnus.
	Pour ce qui est de la place occupée par les Traités internationaux, et
	en particulier par la Convention de sauvegarde des Droits de
	l'Homme et des Libertés fondamentales, l'article 4.1 de la CPA
	dispose que les traités et accords internationaux ne peuvent être

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<sup>&</sup>lt;sup>1</sup> Group of Wise Persons, Interim report of the Group of Wise Persons to the Committee of Ministers CM(2006)88 (Strasbourg 10 May 2006), available at:

https://wcd.coe.int/ViewDoc.jsp?id=998185&BackColorInternet=9999CC&BackColorIntranet=FFBB5

	dána a á a cum ma difi á a nan uma lai. Dan a ana á aucunt at calan la main aine
	dérogés ou modifiés par une loi. Par conséquent, et selon le principe
	du parallélisme des normes qui prévoit qu'une norme juridique ne
	peut être modifiée ou dérogée que par une norme de même rang, les
	instruments internationaux occupent un rang inférieur à la CPA mais
	supérieur aux lois nationales.
	En outre, le système juridique andorran suit la conception doctrinale
	moniste selon laquelle le droit interne et le droit international sont
	des manifestations d'un même ordre juridique, et les normes y sont
	subordonnées entre elles. Concrètement la Constitution à l'article 4.1
	prévoit l'incorporation du droit international dans la législation
	interne dés sa publication au bulletin officiel de l'État (article 23.1 et
	2 de la Llei qualificada reguladora de l'activitat de l'Estat en matèria
	de Tractats du 19 décembre 1996). Ainsi la publication officielle
	d'un instrument international comme la Convention de sauvegarde
	des Droits de l'Homme et des Libertés fondamentales (publiée au
	BOPA numéro 83 du 22 décembre 1995) introduit le texte dans
	l'ordre juridique andorran, sans avoir à le transposer.
AUSTRIA	Yes
BELGIUM	La Convention européenne des droits de l'Homme n'a pas été
	transposée en tant que telle en droit belge.
	La Constitution belge reprend la plupart des droits et libertés garantis
	par la Convention. Les cours et tribunaux belges contrôlent
	l'application des articles de la Convention ayant un effet direct.
CATALONIA	Spain has been a member of the Council of Europe since the 24 <sup>th</sup>
	November 1977. It ratified the Convention of protection of human
	rights and fundamental freedoms the 26th September 1979. The 1st
	July 1981 it acknowledged the right of individual application before
	the European Human Rights Court. Is has also ratified the additional
	protocol and the 6th protocol, which add new fundamental rights to
	those guaranteed by the Convention. Spain has signed, but not yet
	ratified, the protocols number 4, 7, and 13 of the Convention. The

	proceedings leading to the ratification the 14th protocol (which
	modifies the control system of the Convention) are being conducted
	successfully.
	Furthermore, Spain has signed and ratified other texts regarding the
	protection of human rights. In fact, Spain is part of the vast majority
	of international treaties and conventions with regard to this matter
	and their articles and dispositions are enshrined in the national legal
	system. Moreover, the international treaties and settlements
	concerning human rights are specially safeguarded by the article 10
	of the Spanish Constitution. In accordance with article 10 of the
	Constitution, the rights and freedoms acknowledged in the Spanish
	Constitution will be interpreted in compliance with all the treaties
	and conventions ratified by Spain concerning this matter.
	With regard to the Autonomous Region of Catalonia, the Catalan
	Statute also acknowledges the rights and freedoms set out by the
	Spanish Constitution, the European Convention for Human Rights
	and the other treaties and conventions regarding this matter, which
	safeguard and guarantee the protection of fundamental rights and
	freedoms.
CROATIA	The European Convention is a part of internal legal system and from
CROATIA	its legal power is above the law /Article 134 of the Constitution of
	the Republic of Croatia
CZECH	Yes, it is a part of our constitutional law.
REPUBLIC	Tes, it is a part of our constitutional law.
DENMARK	Yes
ENGLAND	Yes.  The Disciple on (nonlinear of Esterie) retified the Convention for the
ESTONIA	The Riigikogu (parliament of Estonia) ratified the Convention for the
	Protection of Human Rights and Fundamental Freedoms and its
	additional protocols. According to the Constitution § 3 <sup>2</sup> the

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<sup>&</sup>lt;sup>2</sup> Constitution § 3 (1): Generally recognised principles and rules of international law are an inseparable part of the Estonian legal system.

	convention is an inseparable part of the Estonian legal system.
	Chancellor of Justice exercises supervision over the conformity of
	legislation with international agreements. So – the Convention has at
	least same legal effects in a national law.
FINLAND	Yes, it is. Finland ratifies the European convention on protection of
	human rights and fundamental freedoms (ECHR in the following) on
	4 May 1990 and the ECHR entered into force on 10 May 1990. The
	ECHR was promulgated by a Parliamentary Act of 4 May 1990 (no.
	438). Traditional rules of interpretation such as lex posterior and lex
	specialis can not be mechanically applied. Instead the courts and
	other authorities should strive to apply law in a basic and human
	rights "friendly" manner.
FLEMISH	Yes
REGION	
FRANCE	La Convention européenne a été ratifiée par la France le 3 mai 1974,
	avec deux réserves consignées dans l'instrument de ratification
	portant sur le régime disciplinaire dans les armées d'une part, et la
	mise en œuvre de l'article 16 de la Constitution française (relatif à la
	mise en œuvre de mesures d'urgence) d'autre part.
	Comme tout Traité international régulièrement signé et ratifié, la
	Convention a une valeur « infra-constitutionnelle » et « supra-
	législative », c'est-à-dire qu'elle est supposée conforme à la
	Constitution française et qu'elle a une autorité supérieure aux lois
	nationales.
GREECE	According to the Greek constitution, the European Convention of
	Human Rights, after its ratification by parliament, has a superior
	binding effect over ordinary parliamentary statutes within the Greek
	legal system.
GREENLAND	Yes
HUNGARY	Yes.
	• Act III of 2004 on the promulgation of PROTOCOL NO. 13 TO

	THE CONVENTION FOR THE PROTECTION OF HUMAN
	RIGHTS AND FUNDAMENATAL FREEDOMS, CONCERNING
	THE ABOLITION OF THE DEATH PENALTY IN ALL
	CIRCUMSTANCES
	• Act XLII of 1998 on the promulgation of PROTOCOL NO. 11 TO
	THE CONVENTION FOR THE PROTECTION OF HUMAN
	RIGHTS AND FUNDAMENTAL FREEDOMS,
	RESTRUCTURING THE CONTROL MACHINERY
	ESTABLISHED THEREBY
	• Act XXXI of 1993 on the promulgation of THE CONVENTION
	FOR THE PROTECTION OF HUMAN RIGHTS AND
	FUNDAMENTAL FREEDOMS AND ITS EIGHT PROTOCOLS
	• Resolution of Parliament 58/1998 (X. 2.) on the publication of the
	complex text of the Convention for the protection of human rights
	and fundamental freedoms
IRELAND	Yes, by virtue of the European Convention on Human Rights Act, 2003.
LATVIA	Yes. By ratifying convention Parliament issues a law. In such a way
	convention becomes applicable at national law and has the same
	legal effect as a national law. Also all the guaranties, which are
	included in the Convention are introduced also in the Constitution of
	the Republic of Latvia
LITHUANIA	Yes. The European Convention of protection of human rights and
	fundamental freedoms is the ratified international treaty, which has
	the same power as laws in the Lithuanian national law system.
LUXEMBOURG	Yes
MALTA	Yes. The European Convention Act enacted by Malta's House of
	Representatives on August 19th 1987 made provision for the
	substantive Articles of the European Convention for the protection of
	Human Rights and Fundamental Freedoms to become and be

NORTHERN Yes, the Convention has direct effect in the Netherlands  NORTHERN IRELAND  Yes. With the adoption, on 21st May 1999 of the law on the reinforcement of human rights protection and its subsequent amendments, four international conventions have been incorporated into Norwegian legislation. Amongst these conventions is the European Convention for the Protection of Human Rights and Fundamental Freedoms  ROMANIA  The European Convention for defending of human rights and individual freedoms was ratified by the Law no. 30/1994, published in the Official Gazette of Romania, Part I, no. 135 on 31 May 1994. According to art. 11 paragraph (2) of the Romanian Constitution treaties ratified by Parliament according to the law are part of national law and in conformity with art. 11 paragraph (1) of the Constitution, the Romanian State pledges to fulfil as such and in good faith its obligations as deriving from the treatise it is a party to. The provisions of art. 20 enshrined in the Constitution state that constitutional provisions concerning citizens' rights and liberties shall be interpreted and enforced in conformity with the Universal declaration of Human Rights, with the covenants and other treaties Romania is a party to. Where any inconsistencies exist between the covenants and treaties on the fundamental rights Romania is a party to, and the national laws, the international regulations shall take precedence, unless the Constitution or national laws comprise more favourable provisions		enforceable as part of the Laws of Malta with the same legal effects
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favourable provisions		to, and the national laws, the international regulations shall take
		precedence, unless the Constitution or national laws comprise more
SCOTLAND Yes		favourable provisions
	SCOTLAND	Yes
SLOVAKIA The Agreement on Human Rights and Fundamental Freedoms from	SLOVAKIA	The Agreement on Human Rights and Fundamental Freedoms from
1950 as amended by its addendum protocol and following protocols		1950 as amended by its addendum protocol and following protocols

	came into force in our legal order in 1992. According to Art. 153 of
	the Constitution of the Slovak Republic, the rights and duties
	resulting from the international agreements that the Czech and
	Slovak Federal Republic was bound were assigned to the Slovak
	Republic upon its establishment. Then the Slovak Republic also
	ratified other protocols to the Agreement with legal consequences
	identical with the ones of national law
SPAIN	Article 10, paragraph 2, of the Spanish Constitution states:
SPAIN	
	'Provisions relating to the fundamental rights and liberties
	recognized by the Constitution shall be construed in conformity with
	the Universal Maration of Human Rights and international treaties
	and agreements thereon ratified by Spain". The European
	Convention of Human Rights was ratified by Spain in 1979.
SWEDEN	Yes
TYROL	Yes, on the level of constitutional law
UK	Yes
VOJVODINA	European Convention has the same legal effects as the national law.
	According to the article 16 of the Constitution, international treaties
	shall apply directly, and should be in accordance with the
	Constitution
VORALBERG	Yes, even on the level of constitutional law
WALLON	La Convention européenne des droits de l'homme est bien
REGION	incorporée au droit national belge avec les mêmes effets que la loi et
	plus encore : le droit communautaire occupe, dans la hiérarchie des
	normes, une position prioritaire par rapport à la législation
	proprement étatique. Les juges nationaux doivent, en cas de conflit
	entre une disposition interne et une disposition intercommunautaire,
	accorder la primauté à cette dernière
ZUDICH	Die EMRK in der Schweiz: Ja. Die EMRK mit ihren Protokollen (6,
ZURICH	Die EMIKK in der Schweiz. Ja. Die EMIKK int inten i lotokonen (o,
ZURICH	
ZURICH	7, 11, 13) ist Teil des nationalen Rechtes. Die EMRK wird direkt angewendet und der Einzelne kann sie gleich wie

verfassungsmässige Rechte unmittelbar anrufen. Die Freiheitsrechte von Verfassung und EMRK richten sich im Grundsatz gegen staatliche Eingriffe und schützen die privaten Träger vor Übergriffen der Staatsgewalt

## 2. Is your Office entrusted to supervise the correct application by the authorities in your country and to react on allegations of infringements or abuse of the rules and principles of human rights and fundamental freedoms set out in the European Convention?

ALBANIA	According to the Article 60 of the Albanian Constitution and in
	compliance with the Article 2 of Law on People's Advocate
	(Ombudsman), the People's Advocate safeguards the rights,
	freedoms and lawful interests of individuals from unlawful and
	improper actions or failures to act of the organs of public
	administration. Ombudsman jurisdiction covers complaints related to
	Government, Ministries, Central State institutions; local government
	bodies where are included Prefects, Municipalities, Communes etc.
	Without encroaching upon the independence of the judiciary, the
	People's Advocate accepts complaints, requests or notifications of
	human rights violations arising from the administration of the
	judiciary and judicial procedures
AMSTERDAM	Yes
ANDORRA	Bien que le Raonador del Ciutadà n'aie pas expressément la
	surveillance et l'application de la Convention de la part des autorités
	du pays, il peut réagir et agir s'il constate l'existence d'une violation
	ou d'un abus des lois et des principes des Droits de l'Homme et des
	libertés stipulée par la Convention Européenne
AUSTRIA	Yes, indirectly since infringements of the Convention are considered
	as "maladministration", though the judiciary is not within the
	mandate of the Austrian Ombudsman Board, except its
	administration (e.g. delays of the proceedings).
BELGIUM	Le Médiateur fédéral a pour mission :

1° d'examiner les réclamations relatives aux actes et au fonctionnement des autorités administratives fédérales :

2° de mener, à la demande de la Chambre des représentants, toute investigation sur le fonctionnement des services administratifs fédéraux qu'elle désigne;

3° en se basant sur les constatations faites à l'occasion de l'exécution des missions visées aux 1° et 2°, de formuler des recommandations et de faire rapport sur le fonctionnement des autorités administratives.

Les droits et libertés fondamentales garantis par les textes internationaux et par la Constitution belge font partie intégrante des normes à l'aune desquelles le Médiateur fédéral évalue les actes et le fonctionnement des autorités administratives fédérales (plaignants incarcérés, en situation irrégulière, ...) et rapporte, le cas échéant, à la Chambre des représentants.

En ce sens, notre service a vocation à veiller à la correcte application des règles de la Convention européenne des droits de l'homme par les autorités administratives fédérales et a le pouvoir de traiter les réclamations fondées sur une prétendue violation ou abus de ces droits et libertés.

Notons cependant que dans la rédaction actuelle de la loi du 22 mars 1995 instaurant des médiateurs fédéraux, leur compétence ne peut s'exercer qu'ex-post, sur la base d'une réclamation ou d'une demande d'investigation de la Chambre des représentants. Le Médiateur fédéral ne dispose pas du pouvoir d'enquêter d'initiative sur des possibles violations des droits de l'homme et libertés fondamentales par une autorité administrative fédérale.

#### **CATALONIA**

In the first instance, it is for national courts to protect human rights and ensure the respect for the rights safeguarded in the Convention. The Spanish courts are empowered to defence and protect the human rights set out in the Spanish Constitution by the articles 14-30. These

	are directly implemented by national courts. The Constitutional
	Court is the highest court, which is to ensure the protection of human
	rights.
	Moreover, the Spanish Ombudsman, in accordance with the article
	54 of the Spanish Constitution, is entitled not only to monitor the
	Administration but also to ensure the protection of rights encoded in
	the Spanish Constitution.
	As regards the Catalan Ombudsman, this institution is entitled to
	control the Catalan administration, the public bodies and the private
	companies which deal with public services. In accordance with its
	enabling law, the Catalan Ombudsman is also entitled to protect the
	fundamental rights and the freedoms of citizens.
	It must be pointed out that since the new Statute of Autonomy of
	Catalonia came into force on August 9 the control over the Catalan
	Administration is conferred exclusively on the Catalan Ombudsman.
	The Catalan Ombudsman was set up not only to address the need for
	greater control over the Administration but also to ensure the defence
	of human rights. To meet this purpose, besides the handling of
	complaints, it can initiate ex-officio actions if there is an abuse or an
	infringement of the principles of human rights and fundamental
	freedoms.
CROATIA	Yes, it is in general, although specific formal powers under the Law
	on the Ombudsman has only toward state and local administration
	and bodies vested with public powers. That powers does not include
	judiciary or other legal entities
CZECH	Czech Public Defender of Rights is only entrusted to supervise acts
REPUBLIC	of public administration institutions. The mandate does not cover the
	Parliament, the President, the Government and courts (except for
	state administration of courts)
DENMARK	The ombudsman Office is able to process complaints over any
	unlawfulness on the part of the authorities. This includes complaints

	based on breaches of the rights set forth in the European Convention
	on Human Rights.
ENGLAND +	No, not explicitly, but if the Ombudsmen identify Human Rights
SCOTLAND +	infringement or breaches during investigation into allegations of
NORTHERN	maladministration or service failure, they are entitled to comment
IRELAND +	upon them.
UNITED	There is no explicit power to supervise Human Rights, but the
KINGDOM	Ombudsmen's powers to investigate maladministration are very
	wide, enabling them to consider alleged breaches of Human Rights.
	The Equality Act 2006 establishes the new Commission for Equality
	and Human Rights (CEHR), covering non-devolved matters in
	England, Scotland and Wales, which will come into being in October
	2007. A Scottish Commission for Human Rights will deal with
	devolved matters in Scotland. In Northern Ireland a Human Rights
	Commission has been in existence since 1999. Its role is to promote
	awareness of human rights in Northern Ireland, to review existing
	law and practice and to advise government on what steps need to be
	taken fully to protect human rights in Northern Ireland.
ESTONIA	Chancellor of Justice Act § 33 enacts that the Chancellor of Justice
	verifies whether or not agencies under supervision adhere to the
	principles of observance of the fundamental rights and freedoms and
	principles of sound administration. Chancellor of Justice Act § 19
	subsection (1) says that everyone has the right of recourse to the
	Chancellor of Justice in order to have his or her rights protected by
	way of filing a petition to request verification whether or not a state
	agency, local government agency or body, legal person in public law,
	natural person or legal persons in private law performing public
	duties adheres to the principles of observance of the fundamental
	rights and freedoms and to the principles of sound administration.
	Hence the Office of the Chancellor of Justice supervises also
	application of the Convention.

FLEMISH	The Flemish Ombudsman Service has no explicit human rights
REGION	mandate. He investigates complaints about the acts and the operation
	of the administrative authorities of Flanders. Complaints about
	violations of human right aren't excluded, but are very rarely. There
	are other institutions for that kind of complaints, brought to him as
	such. Since these principles are a part of the Belgian legal order, he
	will evaluate their application in specific complaints.
FINLAND	Yes it is. Pursuant to Section 109, subsection 1 of the Finnish
	Constitution, the Ombudsman shall ensure that the courts of law, the
	other authorities and civil servants, public employees and other
	persons, when the latter are performing a public task, obey the law
	and fulfil their obligations. In the performance of his or her duties,
	the Ombudsman monitors the implementation of basic rights and
	liberties and human rights.
FRANCE	La loi du 3 janvier 1973, instituant un Médiateur de la République,
	ne cite d'ailleurs pas la défense des droits de l'Homme parmi les
	missions confiées à l'institution.
	Dans la pratique cependant, le Médiateur est considéré comme ayant
	un « devoir de vigilance » en matière de libertés publiques et de
	droits de l'Homme. Le pouvoir politique a d'ailleurs pris en compte
	cette évolution et décidé, il y a plusieurs années, que le Médiateur
	serait dorénavant membre de droit de la Commission Nationale
	Consultative des Droits de l'Homme (CNCDH). Cet organe
	consultatif est saisi par le gouvernement, ou peut s'autosaisir, de
	toute question relative aux droits humains, à la bioéthique, à la lutte
	contre le racisme, etc.
	Le Médiateur n'a donc pas en la matière de pouvoir juridique, mais
	dispose d'un fort pouvoir moral.
GREECE	Yes, but mainly on an ad hoc basis, through the investigation of
	individual complaints. More general supervision is effected, though,

	in an indirect way, through special reports on categories of cases and
	the yearly report on the Ombudsman activities addressed to
	parliament.
GREENLAND	The primary function is to monitor, whether the administrative
	bodies are guilty of errors or derelictions in the performance of their
	duties. This includes complaints based on alleged violations of the
	rights set forth in the Convention.
HUNGARY	According to Section 1 of the Act LIX of 1993 on the Parliamentary
	Commissioner for Civil Rights: It shall be the duty of the
	Ombudsman for Civil Rights (hereinafter "Ombudsman") to
	investigate or to have investigated any abuses of constitutional rights,
	he has become aware of, and to initiate general or particular
	measures for the redress thereof (paragraph (1) of Article 32/B of the
	Constitution.)
	Section 16 of the Act LIX of 1993:
	(1) Anybody may apply to the ombudsman if in his judgment he
	suffered injury in consequence of the proceedings of any authority
	(subsection (1) of Section 29) or organ performing public service
	(hereinafter together "authority"), or its decision (measure) taken in
	the course of the proceedings and/or of the omission of the measure
	of the authority in connection with his constitutional rights, or if a
	direct danger thereof exists, provided that he has exhausted the
	available possibilities of administrative legal remedies - except for
	the judicial review of an administrative resolution – or that no legal
	remedy is ensured for him.
	(2) In order to terminate an abuse connected with the constitutional
	rights the ombudsman may act also ex officio in case of the existence
	of the conditions indicated in subsection (1).
IRELAND	No, not specifically; the Convention Rights are enforceable through
	the courts. In addition, the Irish Human Rights Commission has the
	power to assist persons with the enforcement of those rights and to

initiate court proceedings on behalf of a person or class of persons. The Commission also has a role in promoting awareness of human rights in Ireland. The Ombudsman's primary role is to investigate complaints of maladministration. However, if following an investigation. The Ombudsman's finds that a complainant has been adversely affected by the actions of a public authority and, as part of that process, she also concludes that the complainant's human rights have been infringed, she will comment explicitly and may recommend appropriate redress. **LATVIA** According to the Article 1 of the Law on the Latvian National Human Rights Office (hereinafter - LNHRO) "LNHRO is an independent state institution, promoting the observance of the fundamental rights and freedoms of individuals and citizens in the Republic of Latvia in accordance with the Constitution, international treaties and legislation of the European Union in the field of human rights". On 1 January, 2007, in place of LNHRO, there will be established Ombudsman office. According to the Article 11 of the Ombudsman Law, this institution will deal with issues related to observance of human rights and the principle of good administration. One of main tasks of the Ombudsman office will be promotion of the public awareness and understanding of human rights, and of the mechanisms for the protection of such rights. LITHUANIA Part 1 of the Article 73 of the Constitution of the Republic of Lithuania stipulates that complaints about the abuse of office by and bureaucracy of officers (except judges) of state and municipal institutions are investigated by the Seimas Ombudsmen. Rights of the Seimas Ombudsmen are set by the Law on the Seimas Ombudsmen. The purpose of activities of the Seimas Ombudsmen is to protect a person's right to good public administration securing humans rights

and freedoms, to supervise fulfilment by state authorities of their

duty to properly serve the people. independent constitutional institution Seimas Ombudsmen's Office protecting human's rights and freedoms within their competence also perform supervision of application of the European Convention for the Protection of Human Rights and Fundamental Freedoms and react to complaints about violations or abuse of power following rules and principles of human rights and fundamental freedoms defined in the Convention. LUXEMBOURG Yes **MALTA** No, not directly. The Malta Constitution (1964) includes entrenched provisions for the protection of fundamental rights and freedoms of the individual. It provides that any person who alleges that any of these rights and freedoms has been, is being or is likely to be contravened in relation to him can apply to the Civil Court, First Hall, that shall have original jurisdiction to hear and determine that application. That Court is empowered to provide for adequate means of redress to secure the enjoyment of those rights and freedoms. The Constitution provides for a right of appeal directly to the Constitutional Court from the judgment given by the Court of firt instance. The same right of individual petition is extended to any individual who alleges a contravention of any fundamental right or freedom guaranteed by the European Convention. The same judicial procedure applies/ Yes, indirectly. My Office is required to ensure the correct application by the authorities of fundamental rights and to react to allegation of infringements or abuse of the rules and principles governing human rights and freedoms in so far as there are reflected in the exercise of the fundamental right of every individual to good administration. In effect the Ombudsman Act (Act XXI of 1995) incorporates these rules and reflects these principles. **NETHERLANDS** Yes although there is no special reference in the Dutch Law that

	states that the ombudsman should supervise the application of the
	Convention. It should be noted that in most cases the National
	Ombudsman is not competent to deal with a case when it is dealt
	with in court
NORWAY	Yes. Section 3 of the Ombudsman's Act states that the main
	objective of the Ombudsman's activities is to prevent injustices and
	errors on the part of public administration against the individual
	citizen. In 2003, the Ombudsman's Act was amended, and it now
	also explicitly states that the Ombudsman's work includes ensuring
	that human rights are respected.
	The Parliamentary Ombudsman has the entire public administration
	service as his field of operation; locally, regionally and centrally, and
	he deals with cases in all areas of public administration.
	However, there are some limitations as to the Ombudsman's scope of
	powers. The most important in this relation being that complaints
	arising from private disputes and decisions by the courts of law, e.g.
DOMANIA	criminal proceedings, can not be investigated by the Ombudsman.
ROMANIA	The constitutional and legal role of the People's Advocate is to
	defend individuals' rights and freedoms in their relationships with
	the public administration authorities. By using special means of
	action, People's Advocate verifies the observance of the individuals'
	rights and freedoms, including those provided by the European
	Convention, by the public administration authorities. Hence, the
	People's Advocate has the right to carry out his own inquiries, to
	request the public administration authorities any information or
	documents necessary to the inquiry, to conduct hearings and to take
	depositions from the officials of public administration authorities, as
	well as from any civil servant who can provide information
	necessary for solving the complaint. Additionally, in the performance
	of its duties, the People's Advocate issues recommendations that
	cannot be submitted either by parliamentary or judiciary control.

Through the recommendations issued, the People's Advocate notifies the public administration authorities about illegalities relative to the administrative acts or facts.

Furthermore, in the event that the People's Advocate determines that the resolution of a complaint involves the competence of judicial authorities, he can, as the case may be, address the Ministry of Justice, the Public Ministry or the president of a court of law, that are obliged to communicate the taken measures. This represents a legal method through which the aforementioned authorities can support the People's Advocate in the resolution of complaints involving the infringement of rights to a fair trial, in a reasonable term as provided by art. 6 of the European Convention for defending human rights and fundamental freedoms, validated by the provisions of art. 21 paragraph (3) of the Romanian Constitution.

Additionally, the People's Advocate is involved in the constitutional control of laws and ordinances performed in Romania by the Constitutional Court. Hence, the People's Advocate formulates opinions on the exceptions of unconstitutionality regarding provisions of laws and ordinances issued in the area of human rights, can bring up directly before the Constitutional Court, exceptions of unconstitutionality, and can address to the Constitutional Court, objections of unconstitutionality regarding certain provisions of laws adopted by the Parliament, before their promulgation by the Romanian President.

#### **SLOVAKIA**

According to the Constitution of the Slovak Republic and the Act on Public Defender of Rights the Public Defender of Rights in the Slovak Republic protects the fundamental rights and freedoms as defined in the Constitution of the Slovak Republic and international agreements that the Slovak Republic is bound with. According the above stated, the public defender of rights is entitled to monitor

	correct application of the Agreement on Human Rights and
	Fundamental Freedoms by the public administration bodies of the
	Slovak Republic. He is entitled to review motions drawing attention
	to the breach or abuse of the rules and principles of human rights and
	fundamental freedoms anchored in the Agreement. He can also act
	upon his own initiative
SPAIN	Yes. The Defensor del Pueblo (Spanish Ombudsman) is in the charge
	of the defence and protection of fundamental rights and freedoms
	included in the Spanish Constitution of 1978 (art. 54), Mich must be
	always interpreted under the principles of the Universal Declaration
	of Human Rights.
SWEDEN	Yes
TYROL +	In the constitutional provision about the Landesvolksanwalt (Art. 59
VORALBERG	- 61 of the Constitution of the Land of Vorarlberg) and the law about
	the Regional Ombudsman (Gesetz über den Landesvolksanwalt,
	LGB1 Nr 29/1985) Human Rights are not mentioned. Since
	administrative actions violating the law are always a case of
	"maladministration" ("Missstand" as formulated in the regional
	Constitution and law), violating constitutional rights (which include
	Human Rights and Freedoms and the European Convention) a
	especially severe case of maladministration. Therefore, my office is
	entrusted to supervise the application of the European convention
VOJVODINA	The Office of Provincial Ombudsman is entrusted to supervise the
	correct application by the authorities, and to react on allegations of
	infringements or abuse of the rules and principles of human rights
	and fundamental freedoms set out in the European Convention.
	The article 1. of the Decision on the Provincial Ombudsman states
	that:
	"The Provincial Ombudsman shall be established ( hereinafter:
	Ombudsman ) as an independent and self-reliant body which sees to
	the protection and promotion of human rights and freedoms of each
	the protection and promotion of human rights and freedoms of each

individual guaranteed by the Constitution, by ratified and published international treaties on human rights and by the law and regulations of the Autonomous Province of Vojvodina (hereinafter: Province). The Ombudsman shall particularly protect human rights and freedoms from paragraph 1 of this Article (hereinafter: human rights) violation from committed by provincial and municipal administration, organizations and public services which execute administrative and public authority and which are founded by the Province or municipalities (hereinafter: administrative bodies). For the purpose of protection and promotion of human rights, the Ombudsman shall monitor the implementation of regulations from paragraph 1 of this Article, supervise the legality, appropriateness and efficiency of the work of the administrative bodies and may investigate the work of administrative bodies in order to protect human rights." WALLON Non, l'Institution de Médiateur de la Région wallonne n'a pas été REGION habilitée expressément ni par la Constitution ni par le Décret régional wallon du 22 décembre 1994 créant l'Institution, à lutter contre les abus et violation des droits de l'Homme. Mais le Médiateur peut se référer aux principes de droits de l'Homme. Par ailleurs, l'article 23 de la Constitution consacre les droits fondamentaux de la deuxième génération, c'est-à-dire les droits économiques et sociaux. La Belgique est un Etat fédéral, au sein duquel la Région wallonne est compétente pour certains droits économiques et sociaux. Il en résulte qu'en cas de mauvaise administration ou de maladministration, en matière de droits économiques et sociaux, le Médiateur de la Région wallonne peut intervenir auprès des administrations régionales wallonnes, pour dénoncer les dysfonctionnements. Zuständigkeit Ombudsstelle, **ZURICH** der behaupteten EMRK-Menschenrechts-Verletzungen nachzugehen: Ja. Die Ombudsstelle

hat die Kompetenz, alle Beschwerden gegen eine Amtsstelle der
Stadt Zürich zu überprüfen, namentlich auch solche betreffend
Verletzung der Menschenrechte

## 3. Are there any obstacles for your Office to co-operate with the Commissioner for Human Rights on equal terms, as suggested?

ALBANIA	The co-operation between the Office of People's Advocate of
	Albania and the Commissioner for Human Rights, has been and is
	excellent (beginning with former Commissioner Alvaro Gil Robles
	and with actual one Mr. Thomas Hammarberg). It means that there
	are no obstacles
AMSTERDAM	No
ANDORRA	Nous ne trouvons pas d'obstacle dans le fait que le Commissaire des
	Droits de l'Homme maintienne une coopération plus étroite avec les
	ombudsmans nationaux et régionaux, puisque l'actif travail du
	système de contrôle de la Convention pourrait en être bénéficié
AUSTRIA	There are no obstacles at all for a co-operation on the dissemination
	of appropriate information on human rights and on alleged violations
	and abuses. The Austrian Ombudsman Board publishes already for
	years its observations in the field of human rights in the annual
	reports to the parliament
BELGIUM	Le paragraphe 47 du rapport provisoire prévoit que le Commissaire
	pourrait étendre sa collaboration actuelle avec les médiateurs
	nationaux et régionaux et les institutions similaires afin de former un
	réseau actif dans le futur, dont la tâche serait de diffuser
	l'information appropriée sur les droits de l'homme et, dans la mesure
	de la compétence de ses membres, sur des prétendus violations et
	abus.
	Il n'y a pas d'obstacle à la coopération du Médiateur fédéral avec le
	Commissaire aux droits de l'homme pour autant qu'elle s'inscrive
	dans les compétences et missions actuelles de l'institution.

CATALONIA	The Catalan Statute sets out the cooperation with the local, regional,
	and national ombudsmen, as well as with other analogous
	institutions. The Catalan Ombudsman can cooperate with the
	Commissioner in his defence of human rights, but it is not sure that
	this would guarantee a workload relieve for the European court. The
	ombudsman can also ensure effective filtering of cases by the
	reaching of friendly settlements between parties in litigation.
	However, the ombudsman can do little if the parties prefer a judicial
	resolution of their case.
CROATIA	No, there are not
CZECH	No obstacles – we can provide information in English about
REPUBLIC	problems related to human rights on national level which will arise
	from the complaints and from our inquiries. We can also spread the
	information about the European Court of Human Rights' mandate
	and admissibility criteria in Czech (which we already do, in fact)
DENMARK	The Danish ombudsman is not able t o consider complaints which
	have been brought b e f o r e t h e national courts. The Ombudsman
	therefore cannot consider whether the judgments of the Strasbourg
	court have been correctly applied by the Danish courts
ENGLAND +	General information on human rights and on alleged violations and
NORTHERN	abuses could be shared. However, the UK Ombudsmen's legislation
IRELAND +	prevents the sharing of specific casework information obtained
UNITED	during or for the purposes of an investigation, even with other
KINGDOM	Ombudsmen, except in very limited circumstances (none of which
	would apply here).
	The Ombudsmen could have a role in working with the
	Commissioner to identify a specific problem in a State likely to
	trigger a large number of applications to the Court and help to find a
	solution to the problem at national level. To some extent, this is an
	extension of the Ombudsmen's current, wider role to improve public
	services.

ESTONIA	There are no legal obstacles for more active co-operation. Of course,
	the scope and extent of co-operation depends on resources and
	budget of our office as well.
FINLAND	Section 29 of the Act on the Openness of Government Activities
	concerns granting access to secret information to some other officials
	than those specifically governed in the Act. Under subsection 1(3) an
	authority may grant access to a secret document to some other
	authority, if the document is necessary for the consideration of a
	matter pertaining, e.g., to a complaint made to an international body
	for the administration of justice or investigation.
	Section 30 of the Act on the Openness of Government Activities
	provides that in addition to the specific statutory provisions on the
	same, an authority may grant access to a secret official document to
	an authority of a foreign state or to an international institution, if an
	international agreement binding on Finland contains a provision on
	such co-operation between Finnish and foreign authorities, or there is
	a provision to this effect in an act binding on Finland, and if the
	Finnish authority in charge of the co-operation could under this Act
	have access to the document.
	Notwithstanding the fact that under the aforementioned Sections the
	right of the Finnish Ombudsman to grant access to secret information
	to the Commission for Human Rights may not be self-evident in all
	cases, the nature of the information provided by the Ombudsman to
	the Commissioner for Human Rights will probably allow the
	disclosure of information in most cases.
FLEMISH	No
REGION	
FRANCE	Le § 47 du Rapport du Groupe évoque la possibilité pour le
	Commissaire de constituer un réseau actif avec les médiateurs et
	ombudsmans nationaux et régionaux afin de diffuser l'information
	nécessaire en matière de droits de l'Homme et, dans la mesure où

leurs compétences le permettent, de leurs violations éventuelles.

Une coopération plus étroite avec le Commissaire aux droits de l'Homme serait, d'une manière générale, très souhaitable afin d'une part de renforcer la sensibilisation des autorités nationales et des citoyens à la problématique des droits de l'Homme et, d'autre part, de renforcer le mécanisme de contrôle de la Convention face à l'augmentation considérable des plaintes portées devant la Cour européenne.

Il faut cependant noter que, dans le cas français, cette coopération pourrait trouver certaines limites :

 elles tiennent d'abord au fait que la loi de 1973, instituant un Médiateur de la République, ne lui confère pas de fonctions explicites en matière de droits de l'Homme. Le Médiateur souhaite que la loi étende ses compétences dans ce domaine.

elles tiennent ensuite à la délimitation des compétences que la loi reconnaît au Médiateur de la République. Le Médiateur ne peut, ainsi, intervenir dans une affaire opposant un agent public à l'administration ou au service qui l'emploie (art. 8); il ne peut intervenir dans une procédure engagée devant une juridiction ni remettre en cause le bien-fondé d'une décision juridictionnelle (art.11); enfin, s'il peut commander des enquêtes et obtenir communication de documents, le caractère secret d'informations relevant de la défense nationale, de la sûreté de l'État ou de la politique extérieure lui est opposable (art . 12 et 13). Ces limitations, en revanche, ne sont pas remises en cause par le Médiateur.

#### **GREECE**

There is no obstacle whatsoever for such cooperation as long as it rests on an informal basis or on a basis of "gentlemen agreement". Legally binding procedures of cooperation though will probably necessitate some formal agreement with the involvement of the

### Greek Ministry of Foreign Affairs. **GREENLAND**

The suggestions as laid down in para. 48 of the interim report seem to fall somewhat outside the current competence of the Ombudsman, as it presupposes involvement in the political process to identify and help resolving specific national problems. As far as commissioner's suggestions (in para. 4) are concerned the Ombudsman has no jurisdiction over the political system and thus cannot monitor whether or not the judgments from the Court are effectively implemented e.g. by help avoiding the adoption of or putting an end to legislation. In that event where implementation is possible merely through a change in the administrative practice the control of the right implementation is within the Ombudsman's jurisdiction. According to the Greenland Home Rule Act3 section 7 the central authorities of the Realm may after negotiation with and consent from the Home Rule determine that jurisdiction in a not yet transferred field can be transferred to the Home Rule authorities. So far the judicial system is still within the jurisdiction of the Realm. Thus the Ombudsman is not competent to monitor the judicial system and cannot consider whether judgments from the ECHR have been correctly applied by the national courts. (Even if the judicial system had been transferred to the Home Rule, the Ombudsman would most likely be incompetent as is the Danish Ombudsman (section 7(2) in the Danish "The Ombudsman Act"). Participation in the Ombudsman network with the purpose of examining and comparing whether or not an individual case reflects a widespread situation would be within the competence. Dissemination of information on the Court's mandate, admissibility criterions and so forth is an obvious option, even though more natural falls under the purpose of the legal aid offices

<sup>&</sup>lt;sup>3</sup> Act No. 577 of 29 November 1978 (enclosed as appendix 1)

HUNGARY	No, there aren't. Co-operative relations between other organs of legal
	protection have also great significance. At the same time it is
	important to clarify the relations of these organs with each other.
IRELAND	In principle, it seems unlikely that any obstacles would arise
	although at this point it is not entirely clear what the practical
	arrangements for co-operation would entail. The Ombudsman would
	have no difficulty in sharing general information about casework,
	including trends arising from individual cases, significant systemic
	issues and details of individual published cases from, for example,
	her Annual Reports. However, the Office is precluded from
	disclosing information obtained in the course of an investigation
	except in the context of publishing the outcome of the investigation
	to the complainant or to a wider audience. In practice, this
	prohibition is not likely to be an obstacle to co-operation with the
	Commissioner. On the positive side, those ombudsman offices with
	no specific competence in relation to human rights are likely to
	benefit significantly from co-operation with the Commissioner. Co-
	operation would promote a greater awareness of where
	maladministration and human rights intersect. It would also facilitate
	those offices in taking a more expansive view of their remit.
LATVIA	No.
LITHUANIA	There are no obstacles.
LUXEMBOURG	No
MALTA	There are absolutely no obstacles for such co-operation in so far as
	this is requires in matters that fall within the functions of the Malta
	Ombudsman as laid down by law. Such co-operation would be and is
	considered to be a duty. I must however note that the law as it stands
	limits my functions to investigate any action taken by or on behalf of
	the government or other authority, body or person over which the
	Government has effective control. This "action has to be taken in the
	exercise of their administrative function."

NETHERLANDS	No there does not seem to be an obstacle, although specific
	knowledge on the Convention would have to be further developed
	inside the office. The staff of the Dutch National Ombudsman is
	knowledgeable on the Convention but is not trained to ascertain
	whether a case is likely to lead to application to the Court.
	Furthermore as the workload would grow, the office would need to
	employ more people and thus need a bigger budget.
NORWAY	The position as Parliamentary Ombudsman is a personal appointment
	made by the Parliament. The Directive to the Parliamentary
	Ombudsman for Public Administration § 9 also states that the
	Ombudsman shall personally render a decision on all cases
	proceeding from a complaint or cases that he takes up on his own
	initiative.
	The Parliamentary Ombudsman submits his reports to the
	Parliament. Apart from this, the Ombudsman shall discharge his
	duties autonomously and independently of the Parliament.
	Besides these limitations, the Ombudsman welcomes a closer co-
	operation with the Commissioner for Human Rights with regards to
	sharing information and strengthening the Ombudsman's work in
	ensuring that human rights are respected
ROMANIA	According to its Rules on organising and functioning, the People's
	Advocate can take part at the activity performed by the international
	organisation in its area of activity. These cooperation relationships
	shall be performed within the limits provided by the law on the
	People's Advocate independence and autonomy
SCOTLAND	General information on human rights and on alleged violations and
	abuses could be shared. However, the UK Ombudsmen's legislation
	prevents the sharing of specific casework information obtained
	during or for the purposes of an investigation, even with other
	Ombudsmen, except in very limited circumstances (none of which
	would apply here). However, the Ombudsman would comment on

	general trends/issues relating to the human rights aspects of
	complaints.
	The Ombudsmen could have a role in working with the
	Commissioner to identify a specific problem in a State likely to
	trigger a large number of applications to the Court and help to find a
	solution to the problem at national level. To some extent, this is an
	extension of the Ombudsmen's current, wider role to improve public
	services.
SPAIN	No
SWEDEN	There would not, in principle, be any problem for our Office to CO-
	operate with the Commissioner on equal terms. We would, however,
	prefer that such CO-operation to take place between the
	Commissioner and the already existing network between European
	ombudsmen within the European Chapter of the 101, rather than
	establishing a new network for this specific purpose.
TYROL +	There are no obstacles
VORALBERG	
VOJVODINA	There are no obstacles for the Office of Provincial Ombudsman to
	cooperate with the Commissioner for Human Rights, as suggested
WALLON	Les réponses aux 3ème, 4ème, 5ème et 6ème questions sont identiques, à
REGION	savoir qu'en droit administratif belge, il y a ce que l'on appelle le
	principe de spécialité. Le décret qui a créé l'Institution de Médiateur
	de la Région wallonne a imposé à cette Institution un rôle de
	médiation et n'a pas prévu des procédures de collaboration, d'envois
	d'informations et de coopérations avec le Commissaire aux droits de
	l'Homme. Certes une autorité publique (telle que l'Institution de
	Médiateur de la Région wallonne) peut faire tout ce que peut faire
	une personne privée (comme conclure des contrats, des accords, etc).
	Cependant, le principe de spécialité signifie que n'importe quelle
	autorité publique ne peut pas, sans y être autorisée expressément par
	un texte, aller conclure des conventions et « discuter » avec des
	l'Homme. Certes une autorité publique (telle que l'Institution de Médiateur de la Région wallonne) peut faire tout ce que peut faire une personne privée (comme conclure des contrats, des accords, etc). Cependant, le principe de spécialité signifie que n'importe quelle autorité publique ne peut pas, sans y être autorisée expressément par

autorités internationales. Cependant, le Médiateur de la Région wallonne pourrait recommander qu'une procédure soit mise en place à cet effet.

Il est à souligner que l'article 11 du Règlement d'ordre intérieur de l'Institution du Médiateur de la Région wallonne énonce d'ailleurs : « dans la mesure où cela peut contribuer à renforcer l'efficacité de ses enquêtes et à mieux sauvegarder les intérêts et droits des personnes physiques ou morales dont la réclamation est fondée, le Médiateur peut coopérer avec d'autres Médiateurs ».

#### **ZURICH**

Hindernisse für die Ombudsstelle für die vorgeschlagene Zusammenarbeit mit dem Menschenrechtskommissar: Bezügl. Report Ziff. 48 (spezifische Menschenrechtsprobleme auf nationaler Ebene): Die Ombudsstelle der Stadt Zürich ist keine nationale Ombudsstelle, weshalb die konkrete Zusammenarbeit mit dem Menschenrechtskommissar in Absprache mit den entsprechenden eidgenössischen Institutionen geschehen sollte. Bezügl. Report Ziff. 49 (Information, Förderung von Mediationslösungen): Eine direkte Information der Ombudsstelle durch den Kommissar zu spezifischen Menschenrechtsfragen der Schweiz wäre wünschenswert. Bezügl. Report Ziff. 47 (Ombuds-Netzwerk): Zusammenarbeit mit den Ombudsvereinigungen, die bereits auf allen Ebenen bestehen: I.O.I., E.O.I. und Schweizerische Vereinigung Parlamenatrischer Ombudsleute (SVPO).

## 4. Can you imagine working in even closer co-operation with the Commissioner than suggested by the Group of Wise Persons (Report, para 48)?

ALBANIA	The Office of People's Advocate has the opinion that the close co-
	operation with the Commissioner for Human Rights, as suggested by
	the Group of Wise Persons is absolutely right.
AMSTERDAM	Yes, especially co-operation with the local ombudsmen for problems
	arising at a local level.
ANDORRA	Toute coopération entre le Commissaire et les médiateurs nationaux
	et régionaux serait une bonne formule.
BELGIUM	Le par. 48 du rapport suggère deux tâches spécifiques pour le futur
	réseau.
	1° contribuer à réduire la charge de travail de la Cour en collaborant
	avec le Commissaire à la recherche de solutions à l'échelon national
	à un problème spécifique susceptibles de générer un nombre élevé de
	procédures devant la Cour (§48, 1°)
	Premièrement, cette collaboration ne pourrait s'inscrire que dans le
	cadre de violations de la Convention commises par une autorité
	administrative fédérale. Le Médiateur fédéral n'a pas de mandat
	général de promotion et de protection des droits de l'homme.
	Deuxièmement celle-ci exigerait, vu l'absence de pouvoir d'enquête
	d'initiative dans notre loi organique, soit que le Commissaire invite
	la/les personnes concernées par la possible violation de la
	Convention, à introduire une réclamation auprès du Médiateur
	fédéral, soit qu'il saisisse lui-même (éventuellement comme
	intermédiaire des personnes intéressées) le Médiateur fédéral. Il
	convient dans ce cas de vérifier si le mandat du Commissaire lui
	permettrait d'agir en cette qualité.
	2° informer le public sur le droit d'agir devant la Cour en distribuant
	des formulaires de requêtes et, surtout, en informant le public sur le
	mandat et la compétence de la Cour et sur les critères
	d'admissibilité/recevabilité prévus dans la Convention (§48, 2°).

	Le Médiateur fédéral n'a pas de mandat explicite de promotion des
	droits de l'homme. Il n'a pas davantage de mission d'information ou
	d'éducation du public. Aucune action d'information active sur ce
	sujet ne paraît donc envisageable. Par contre, dans le cadre du souci
	général d'aiguiller utilement le citoyen qui s'adresse à lui, il peut
	parfaitement distribuer l'information mise à sa disposition par la
	Cour ou le Commissaire aux citoyens confrontés à l'éventualité d'un
	recours devant la Cour.
CATALONIA	The Commissioner visits different institutions and bodies of the
	country and when there is an abuse or an infringement of human
	rights, he draws up recommendations addressed to the Spanish
	Authorities. Several times, he takes into account the
	recommendations set out by the Spanish Ombudsman and regional
	ombudsmen.
	The suggested cooperation does not represent an interference with
	the independence of our institution because it serves the purpose of
	providing the exchange of information and the implementation of the
	above mentioned rights. However, it would be useful to draw up a
	collaboration agreement between the Commissioner and the
	Ombudsman institutions in order to achieve a more intensive
	collaboration. In that respect, we suggest that the contacts between
	the Commissioner and the Ombudsinstitutions should be intensified
	so that the Ombudsman could provide the Commissioner with useful
	information regarding a forthcoming visit of the Commissioner to the
	Ombudsman's country. It must be highlighted that the Ombuds
	institutions at all levels have interesting information to provide the
	Commissioner with.
CROATIA	On principle, yes I can
CZECH	No. We could for example hardly help with enforcing the Court's
REPUBLIC	decisions in practice or with informing citizens about the Court's
	decisions due to lack of mandate and capacity

ENGLAND +	Advice from the Commissioner on the national Ombudsmen's
NORTHERN	approach to Human Rights would be welcome. In general, we would
IRELAND +	wish the work of the respective bodies to complement one another.
SCOTLAND +	
UNITED	
KINGDOM	
ESTONIA	The co-operation could be even closer, but it must not restrict
	independency of the Chancellor of Justice <sup>4</sup> . I am on the opinion that
	ECHR system is subsidiary – initial protection to human rights must
	be granted by member states. The effectiveness of national measures
	helps to decrease the number of cases in ECHR. The better work
	Ombudsman does – the more effective ECHR is.
FINLAND	I can subscribe to the idea of even closer co-operation, if needed.
FLEMISH	No, because our Service has no explicit mandate.
REGION	
FRANCE	Le Rapport suggère, afin d'aider à réduire la surcharge du travail de
	la Cour, une aide du « réseau » des médiateurs et ombudsmans visant
	à:
	- identifier les éléments, spécifiques à tel pays, et qui
	« déclenchent » un grand nombre de plaintes dans ce pays ;
	- informer le public sur les possibilités de saisir la Cour, par la
	distribution, par exemple des formulaires de plainte;
	- informer, surtout, sur les champs de compétence de la Cour et
	les critères de recevabilité des plaintes.
	Ces suggestions sont en effet de nature à aider à réduire la charge de
	travail de la Cour. Il faut noter que ce travail d'information et de
	sensibilisation est déjà celui du Médiateur qui considère que sa
	mission est aussi de faciliter l'accès aux droits. Mais, compte tenu

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 $<sup>^4</sup>$  According to the Constitution  $\S$  139 (1) the Chancellor of Justice shall be, in his or her activities, an independent official.

	des réserves énoncées plus haut, la « systématisation » de ce travail
	d'information et de sensibilisation au profit, spécifiquement, de la
	CEDH, pourrait poser des problèmes d'organisation et de moyens.
	D'une façon générale, le défi pour la CEDH est sans doute de
	répondre à ce flux de saisines en obtenant les moyens de le faire,
	plutôt que de tenter de limiter ce flux. Il y a une vraie demande
	d'accès aux droits dans nos sociétés et nous ne devons pas ignorer
	cette attente.
GREECE	Yes, besides the Greek Ombudsman has already developed wide
	cooperation schemes with the Commissioner through the "Eunomia
	Project" (Promotion of Ombudsman type institutions in South
	Eastern Europe).
GREENLAND	Yes. Though mostly in an informative manner, as any other
	initiatives probably requires extension of the Ombudsman's mandate.
HUNGARY	Yes. The Commissioner could mediate the initiatives of national
	ombudsmen towards the Council of Europe if its action is justified in
	the interest of the emergence of certain rights.
IRELAND	The ideas in para 48 are worth exploring although it is not clear at
	this point how they would work in practice. However, there are some
	potential problems which will need further consideration. The para
	48 proposal seems to envisage an interventionist or proactive role by
	ombudsmen, in conjunction with the Commissioner, to finding a
	solution at national level to a specific problem which is likely to
	trigger a large number of applications to the Court. However,
	ombudsmen, in the main, are not proactive; they are reactive.
	Specifically, the Irish Ombudsman's Office is complaint driven and
	although the Office has the power of own initiative this is used
	sparingly. Thus, there may be practical limits to the extent to which
	the Ombudsman can influence the outcome of a problem which has
	not been the subject of complaint to her Office in the first instance or
	the subject of an own initiative investigation. It is not entirely clear

	what specific role the Committee envisages for the ombudsmen in
	this context. However, if this role is not strongly linked to the
	complaint driven function of the ombudsman, it may not be fully
	effective. Ombudsmen could play a useful role in disseminating
	information to the public about the Court. However, the
	Ombudsman's view is that this is more properly a function of public
	authorities themselves. Basic principles of good administration
	require public authorities to disseminate information about rights of
	appeal etc. In this context, while the Ombudsman would be happy to
	work with the Commissioner to increase awareness of the Court's
	mandate etc., she would seek through her Annual Reports and other
	means, to place a greater onus on public authorities to play a fuller
	role in this process also.
LATVIA	Yes, if it will be necessary. We provide annual reports on human
	rights issues, where is included also information on problems in
	Latvia – concerning normative acts and implementation of them.
LITHUANIA	We believe that there could be exchange of information about
	problem solving experience in different countries.
LUXEMBOURG	I don't think that it would be useful to go beyond the cooperation as
	suggested by the GWP.
MALTA	Yes. So long as the closer co-operation envisaged falls within the
	competence of the Ombudsman. Such co-operation would be putting
	into practice the principle of subsidiarity and would ensure that the
	Commissioner would have reliable, effective and impartial reference
	point on the state of the observance of human rights and freedoms at
	a national level. The cross fertilization of ideas in this area depends
	on the correct dissemination of factual information. Very often
	misinformation leads to incorrect assessments and conclusions. In
	this context it is also important that the existing structures of the
	national and regional ombudsman institutions be verified to ensure
	that they can act independently of the administration and that their

	opinions are and are seen to be objective and impartial. The
	suggested co-operation can only be maximized if it is ensured that all
	Ombudsmen have an explicit human rights mandate.
NETHERLANDS	Yes
NORWAY	If the experiences drawn from the suggested co-operation between
	the Commissioner and the regional ombudsmen are good, an even
	closer co-operation should be considered.
SLOVAKIA	The Office of the Public Defender of Rights in the Slovak Republic
	inclines to and supports closer co-operation with the European
	Commissar for Human Rights, he sees no obstacles in this co-
	operation in the general line. After the elaboration of certain
	proposals for co-operation, it is possible to deal with the question of
	possible solving of obstacles in the co-operation of the national
	ombudsman of the Slovak Republic with the European Commissar
	on a qualified level.
SPAIN	Of course, the Defensor del Pueblo is fully open to increase
	cooperation with all transnational institutions devoted to the
	promotion of Human Rights.
SWEDEN	With regard to the different means suggested by the Group of Wise
	Persons by which the network of ombudsmen could help reduce the
	Court's workload (Report, para 48), we could, to some extent, play a
	role in informing the public about the right to apply to the Court. We
	are not in a position to conduct general information campaigns but
	we could certainly, when asked by a member of the public about the
	possibilities to apply to the Court, provide him or her with more
	detailed information then we usually do at the present. If the
	Commissioner identifies and informs our Office about a specific
	problem in Sweden within our competence, likely to trigger a large
	number of applications to the Court, one of the Parliamentary
	ombudsmen could, on the basis of this information, take up a case on
	his or her own initiative (ex officio). Such an initiative on our part

	could hopefully help to bring an end to, or at least reduce, the
	problem. It should be noted, however, that it is not within our
	mandate to order, or even to propose, a specific solution to an
	individual grievance.
TYROL +	Basically yes
VORALBERG	
VOJVODINA	We are interested in closer co-operation with the Commissioner in
	sharing experience, case analysis, and information.
ZURICH	Wäre eine noch weitergehende Zusammenarbeit denkbar?
	Grundsätzlich ja, solange die Zusammenarbeit durch den Auftrag der
	Ombudsstelle (Art. 39 der Gemeindeordnung) gedeckt ist.

## 5. What is your opinion on this suggestion?

AMSTERDAM	A positive opinion.
ANDORRA	La suggestion du Groupe de Sages semblerait suffisante
BELGIUM	Nous sommes globalement favorables à l'instauration d'une
	collaboration accrue entre les médiateurs et le Commissaire aux
	droits de l'homme dans les limites exposées aux points précédents.
	Cette collaboration peut certainement améliorer l'échange
	d'informations sur la jurisprudence de la Cour européenne des droits
	de l'homme susceptible d'être invoquée dans un dossier particulier
	ou de renforcer une recommandation des médiateurs. A ce titre, elle
	ne peut que contribuer à rendre les médiateurs nationaux et
	régionaux plus efficaces dans l'exécution de leur mission, lorsque ils
	sont saisis de plaintes touchant au respect des droits de l'homme et
	libertés fondamentales, et donc contribuer à réduire le nombre
	d'affaires susceptibles d'aboutir devant la Cour.
CROATIA	On principle it is all right, although the details should be visible
	earlier
CZECH	Agreement.
REPUBLIC	

DENMARK	Positive, if correctly implemented
ENGLAND +	Closer cooperation between the Commissioner and the national
NORTHERN	network of Ombudsmen would be welcomed; this would enable us to
IRELAND +	share experiences and thus improve our own knowledge and
SCOTLAND +	practices. Information about the European Court could be added to
UNITED	the information about other complaint handling bodies we already
KINGDOM	supply to the public. It is noted that 90% of submissions to the court
	are inadmissible and the provision of information about the Court's
	criteria would be helpful here.
ESTONIA	Close co-operation helps to disseminate relevant and appropriate
	information concerning the protection of human rights and therefore
	it facilitates to make work of the Chancellor of Justice more
	effective. Still we must keep in mind that ECHR is overloaded and
	the aim should not be to change this overload to the overload of
	national ombudsmen. Ombudsman may and must inform people
	more about ECHR functions. But the main task of ombudsmen
	should be the protection of human rights at national level and
	decrease the number of potential ECHR cases by its own good work.
FINLAND	At the moment I am not able to elaborate on the subject
FLEMISH	Indeed, there could be more emphasis on promoting human rights-
REGION	institutions and the accessibility for the general public. Therefore a
	well established cooperation (documents and forms, meetings about
	competences and functions of human rights-agencies and courts, and
	so on) is vital.
FRANCE	Voir réponse ci-dessus. Une coopération renforcée avec le
	Commissaire est une bonne chose sur le principe. Elle permettrait, en
	particulier, de mieux porter à la connaissance des médiateurs et
	ombudsmans les avancées jurisprudentielles de la Cour Européenne
	des Droits de l'Homme et de confronter les différentes expériences
	nationales de prise en compte de ces avancées. C'est dans cet esprit
	que le Médiateur a créé un réseau d'universitaires chargés de l'alerter

	sur des évolutions de jurisprudence de la Cour de Justice des
	Communautés Européennes (CJCE) et d'assurer, pour l'institution,
	une « veille juridique » en matière de droit communautaire. Une
	« veille » semblable auprès de la CEDH serait du plus grand intérêt.
	Pour ce qui est du point particulier de la surcharge de travail de la
	Cour et de l'aide qu'apporteraient nos institutions, il faut avoir à
	l'esprit que cela aurait inévitablement la conséquence d'alourdir
	aussi le travail quotidien de nos services au détriment de la mission
	de diffusion des bonnes pratiques et des droits aux niveaux
	nationaux. Cette sorte d' « externalisation » de la communication et
	des études de la CEDH vers les médiateurs risque donc de déplacer
	le problème et pas forcément de le résoudre.
GREECE	It is expected that it will extend the range and efficiency of both the
	national ombudsman's and the Commissioner's activity and enhance
	a common legal and political culture of rights in national
	administrations. Yet, it may require wider costs on both sides and
	give rise to concerns about the independence as well as the political
	neutrality of those involved.
GREENLAND	See above, question 3.
HUNGARY	The appropriate informative function can be attended from an active
	ombudsman network only if the borderlines of human right
	(constitutional) and subjective right (civil and administrative
	jurisdiction) legal protection are clarified in general and on the level
	of member states as well.
	The Hungarian Parliamentary Commissioner's Office has already
	elaborated such a bank (form), which is sent to the complainant for
	his request or if it is justified after the content of the given
	submission. Thus the complainant receives detailed information
	about the Court. In our response sent to the client we also call his
	attention to his possible chances.

IRELAND	See above.
LATVIA	LNHRO fully supports this suggestion. As The Commissioner for
	Human Rights has pointed out in his comments on the interim report
	of the Group of Wise Persons to the Committee of Ministers, such
	cooperation between National Ombudsman institutions and
	Commissioner would improve the work of the European Court on
	Human Rights and overall human rights improvement situation at
	national level
LITHUANIA	The suggestion is good; however, it can be not easy to find a solution
	to the problem even with the help of the Commissioner for Human
	Rights. For example, in the Republic of Lithuania following the Law
	on restitution many people still (some even for 16 years) cannot get
	back their real estate nationalised during the soviet years. Trying to
	restore ownership rights to the property people often have to go
	through all the litigation process at the court and address the Seimas
	Ombudsmen. The Seimas Ombudsmen as often as not disclose that
	the municipal or other institutions delay restoration of ownership
	rights to the property even after the court passes the decision to
	restore the ownership rights. The European Court of Human Rights
	acknowledged that Lithuania had breached the European Convention
	for the Protection of Human Rights and Fundamental Freedoms
	because the state institutions failed to implement the courts
	resolution obliging "to pass a decision following the applicants
	request to restore ownership rights to her land". However, there still
	can be the same or similar complaints because restitution is
	connected with different problems like shortage of free land, refusal
	of people to choose alternative methods of compensation, etc. The
	state knows its obligations and problems concerned with it very well
	and therefore prepares plans and projects that would help to solve
	them. However, nobody can make a person wait instead of
	addressing the European Court for Human Rights.

#### **MALTA**

The setting up of a network of Ombudsmen to help reduce the Court's workload with the active support of the Commissioner is a novel idea that requires in depth study. I would favour such a development so long as this takes place within clearly defined parameters that respects the non-judicial nature of the Ombudsman Institution. Understandably at this preliminary stage of debate the suggestion lacks clarity since both the "Group of Wise Persons" as well as the Commissioner are still tentatively exploring different avenues of possible co-operation. A more focused and precise

answer to this question will be forthcoming when the finality of the proposed network is established.

Obviously the implications to Ombudsman Institutions will depend on the aims it is hoped to achieve, the functions that the network is expected to perform and the level of co-operation envisaged both with the Commissioner and with the European Court. One has to determine I the first place whether the network is intended to be merely an instrument of information, guidance and support to individuals who fell that their fundamental rights are being violated or threatened or whether it is intended to develop as an autonomous extra judicial procedure integrated within the Court structure, which individuals who intend proceeding before that Court are expected to follow. In the latter case one could identify, even at this early stage, a number of principles that have to be followed:

the network would operate strictly as an extra judicial organization with no judicial function. This means that it should not be expected to be involved directly or indirectly in the determination of rights and obligation whether on issues of substance or procedure;

the envisaged reduction of the Court's workload would therefore only result from the network's potential to 1) act as an effective instrument of alternative dispute resolution; and/or 2) providing support services to the Court to offer competent advice to litigants before that Court either at the preliminary stage regarding the admissibility of the claim or at later stage regarding its outcome prospects; 3) the parties to a suit may be required to utilize the services of the network <u>before</u> filing written pleadings before the Court. However the Ombudsman's involvement must in no way prejudice the rights of the litigants to proceed with their case, nor should it influence in any way those proceedings or the Court's judgment.

If developed on these lines the effectiveness of the network would undoubtedly be enhanced because the parties to a suit would have the advantage and would be faced with a preliminary, competent and correct evaluation of the facts of their cases, the legal issues involved and their application to those facts. They would be given a clear picture on the degree of success, both regarding the admissibility of their claim, the effectiveness of their pleas as well as their chances of success on the merits. They would also be given an indication of the costs involved, the expected time frame till judgment as well as the level of compensation the Court would normally liquidate. Access to a network functioning on these lines could either be voluntary or, preferably, mandatory. If the network functions well and competently proceedings were bound to influence litigants in their decision to proceed before the Court. This would surely positively affect its workload. It is not unreasonable to expect that, at some stage these proceedings would develop into a positive mediation exercise leading to a friendly out of Court settlement. This scenario would in my view fit in correctly with the nature of the Ombudsman's Office that is not as a rule expected to give binding decisions. Moreover proceedings before the Ombudsman acting as an amicus curiae are carried out exclusively outside the ambit of the court process and would not therefore influence its decision at any

	stage.
NETHERLANDS	A closer cooperation with the Commissioner is possible. For instance
	it seems possible to function as an advisory body to the citizens when
	they are considering bringing a case before the Court. Also the
	special mandate of the National Ombudsman could be employed in
	solving problems in a friendly way. Furthermore, the network of the
	National Ombudsman could be used as a possible early warning
	system. It must be noted that such a system can only work well if and
	when there is a close and continues working relationship between the
	National Ombudsmen and the Court
SLOVAKIA	The Act on Public Defender of Rights also remembers the possibility
	of co-operation between the Public Defender of Rights and other
	organisations. The provisions of § 25 imply that the public defender
	of rights might also co-operate with other subjects working in the
	field of protection of rights and freedoms. Among the conditions for
	filing a complaint to the European Court for Human Rights we find
	the duty to exhaust all the legal remedies in the respective country
	that might remedy the situation against which the complaint is
	directed. Usually it means to file a complaint to the competent court,
	then the application of ordinary and extraordinary legal remedies,
	including its submission to the constitutional court. The Public
	Defender of Rights in the Slovak Republic is not classified in the
	system of protection, which would precede filing the complaint to
	court. According to law the Public Defender of Rights is not entitled
	to perform negotiating proceedings or to check efficiency of the
	implementation of court resolutions
	Despite the fact that the legal enactment, which would accept all the
	proposals in the given areas is absent in the Slovak Republic, the
	Office of the Public Defender of Rights participates on informing the
	public in this field on the competencies and force of the European
	Court for Human Rights and the principles included in the

	Agreement on Human Rights and Fundamental Freedoms and
	supports further intensification of co-operation with the commissar in
	this field.
SPAIN	In relation to the creation of a new network of national ombudsmen,
	in the framework of the Council of Europe, the Defensor del Pueblo
	considers appropriate to tackle such possibility in further meetings
	and with a wide consensus.
SWEDEN	We are in favour of the above-mentioned suggestion. It is certainly
	of crucial importance to safeguard the effectiveness of the ECHR
	control mechanism and, especially, the right of individual application
	to the Court. This right is, as the Group of Wise Persons has pointed
	out, both an essential part of the system and a basic feature of
	European legal culture (Report, para 17). It could, and should, serve
	as a model for Human Rights control mechanisms world wide.
TYROL	I regard it as positive since Human Rights questions have to be
	considered in administrative actions and its control
VOJVODINA	The Office of Provincial Ombudsman supports suggestions
	mentioned in the paragraph 48 of Report and would like to mention
	that the Office is already informing the public about the right to
	apply to the Court, distributing application forms, and informing the
	public about the Court's mandate and competence and about
	admissibility criteria contained in the Convention.
VORALBERG	I regard it as positive since Human Rights questions have to be
	considered in administrative actions and its control, but there doesn't
	seem much awareness of this fact
ZURICH	Informationen über den Europ. Gerichtshof und die
	Zulassungskriterien Derartige Informationen werden durch die
	Ombudsstelle in geeigneten Einzelfällen abgegeben. Die generelle
	Information der Bevölkerung obläge indessen eher den nationalen
	Institutionen (z. B. einer künftigen eidgenössischen Kommission für
	Menschenrechte). Die Ombudsstelle wünschte sich ein Forum für

einen	regelmässigen	fachlich	en	Erfahrungs	sausta	usch	mit	dem
Komm	issar. Seinerseits	s erhielte	der	Kommissa	r die	Geleg	enhei	t, die
Mensc	henrechtspraxis	aus	der	Sicht	der	una	bhäng	gigen
Ombu	dsstellen zu erfah	iren.						

## 6. Do you think that the suggested co-operation represents an interference with the independence of your institution?

ALBANIA	The Office of People's Advocate has the opinion that the suggested					
	co-operation doesn't represent an interference with the independence					
	of our institution					
AMSTERDAM	No					
ANDORRA	Non					
AUSTRIA	No. The suggestions do not interfere with the constitutional					
	independence of the Ombudsman Board					
BELGIUM	Dans les limites exposées ci-dessus, la coopération suggérée pour					
	renforcer l'information sur les droits de l'homme et les libertés					
	fondamentales ne paraît pas de nature à porter atteinte à					
	l'indépendance de notre institution.					
	Le rôle plus préventif et curatif envisagé aux paragraphes 48, 1° et					
	49 ne pourrait en l'état actuel de notre législation être assumé par le					
	Médiateur fédéral que dans la mesure où d'une part, une autorité					
	administrative fédérale est impliquée et où, d'autre part, soit une					
	réclamation est introduite (par la victime des violations alléguées ou					
	le Commissaire si son mandat le lui permet), soit une demande					
	d'investigation est adressée au Médiateur fédéral par la Chambre des					
	représentants.					
	Dans le cas d'une réclamation, l'indépendance de l'institution est					
	suffisamment garantie par le fait que la décision finale d'intervention					
	ou non relève du pouvoir d'appréciation exclusif des médiateurs					
	fédéraux.					
CROATIA	No, it does not					

CZECH	No, it does not
REPUBLIC	
DENMARK	No, not necessarily
ENGLAND +	No.
NORTHERN	
IRELAND +	
SCOTLAND +	
UNITED	
KINGDOM	
ESTONIA	No. Extension of the duties of the Commissioner for Human Rights
	in the sense of the Report helps to achieve closer and more flexible
	co-operation and therefore facilitates to protect human rights more
	effectively.
FINLAND	I do not foresee problems of this kind.
FLEMISH	No
REGION	
FRANCE	La question de l'indépendance est essentielle pour tous les
	médiateurs et ombudsmans. Notre loi fondatrice précise par exemple,
	dès son article 1, que le Médiateur de la République ne peut recevoir
	d'instruction d'aucune autre autorité.
	Dans la mesure où la coopération se traduit par un échange
	d'informations et d'expériences, et sur un plan d'égalité (cf. question
	3), elle ne créera pas d'interférence avec le principe d'indépendance.
GREECE	Not necessarily, but it might: a) if participants in the cooperation
	network do not stand on a par relation and disagreement among them
	is to be resolved through hierarchical structures and/or b) if a
	considerable margin of discretion in not allowed to the judgment of
	national ombudsmen as far as the relevance of local circumstances of
	effective ECHR application at national level.
GREENLAND	Not necessarily. See above, question 3.

HUNGARY	The co-operation (co-operative constitutionality and constitutional
	co-operation) do not represent any interference.
IRELAND	No
LATVIA	No, on opposite. One of the main tasks is to improve observation of
	human rights at national level and this function cannot be fulfilled
	without cooperation with international human rights protection
	institutions.
LITHUANIA	If the suggested co-operation has no imperative nature and is not
	based on the principle of direct subordination, but simply involves
	exchange of information and proposals it can be useful.
LUXEMBOURG	No
MALTA	No, if the suggested co-operation develops along the lines outlined in
	my reply
NETHERLANDS	No, there does not seem to be an interference, as long as the National
	Ombudsman is free in filling in the way information is shared or in
	the way it deals with problems in a friendly way
NORWAY	As mentioned above, the law and directive of the Parliamentary
	Ombudsman does not enable the Parliamentary Ombudsman to
	delegate his authority to other bodies, national or international. As
	long as the co-operation is limited to sharing information and to
	heighten the knowledge in the public, it will not represent an
	interference with the Parliamentary Ombudsman's independence
ROMANIA	In our opinion, the answer at the above mentioned questions would
	involve a careful and detailed analysis of all possible juridical
	involvements and consequences deriving from a future cooperation
	between the Commissioner for Human rights and Ombudsman
	Institutions, in order to give more efficiency to the control system for
	the application of the European Convention for defending human
	rights and fundamental freedoms. In this purpose, organising
	scientifically debates would be of great benefit for all parties. The
	key issue of these debates could be an analysis of all problems from

	the perspective of the necessity to observe the independence and					
	autonomy of the Ombudsman as well as the other specific aspects					
	that characterise the Ombudsman Institution in different national					
	systems. In Romania, the People's Advocate is an autonomou					
	public authority, independent of any public authority, under the					
	terms of the law; in the exercise of his powers, the Advocate of the					
	People shall be no substitute for any other public authorities; the					
	Advocate of the People cannot be subjected to any imperative or					
	representative mandate. No one can compel the Advocate of the					
	People to obey any instructions or orders					
SPAIN	No, as the Defensor del Pueblo would be anyway the only institution					
	which could oversee directly, in non-judicial aspects, the respect of					
	the fundamental rights and freedoms by the Spanish Administration					
SWEDEN	The proposed CO-operation would not interfere with our					
	independence. In this regard, it is essential to underline that it is for					
	each of the Parliamentary ombudsmen to decide whether to act on					
	the information provided by the Commissioner or not.					
TYROL	No!					
VOJVODINA	Suggested co-operation does not represent interference with the					
	independence of our institution					
VORALBERG	Not at all!					
ZURICH	Durch die beschriebene informelle Zusammenarbeit zwischen dem					
	Kommissar und der Ombudsstelle wird deren					
	Verwaltungsunabhängigkeit nicht beeinträchtigt. Die Unterstützung					
	durch den Kommissar könnte einer Ombudsstelle noch mehr					
	Gewicht verleihen					

Insofar as your institution does not have any competence regarding the protection of Human rights:

## 7. If your Office does not have an explicit "Human rights mandate", do you still find it possible and useful to be a member in the network for example for informative and educative purposes?

ALBANIA	The Office of People's Advocate has a "Human Rights Mandate"
	and find it possible and useful to be a member in the network
ANDORRA	Notre institution n'a pas de « mandat explicite » relatif aux Droits
	de l'Homme. Toutefois nous pensons qu'il serait important et utile
	pour nous d'être membres du réseau dans le but suggéré plus haut
BELGIUM	Pour rappel, le Médiateur fédéral n'a pas de mandat explicite en
	matière de droits de l'Homme. Toutefois, sa mission générale
	d'examen de réclamations portant sur les actes et le
	fonctionnement des autorités administratives au niveau fédéral
	inclut le contrôle du respect des droits fondamentaux.
	L'absence de mandat explicite n'empêche pas, comme exposé ci-
	dessus, que le Médiateur fédéral puisse intervenir dans le
	domaine des violations ou abus des droits de l'Homme et des
	libertés fondamentales.
CROATIA	The Office of the Ombudsman does not have an explicit, entirely
	clear mandate in the domain of human rights, but it is not
	supposed to be an obstacle for suggested cooperation
CZECH REPUBLIC	Yes
DENMARK	(As stated above the ombudsman Office has a general mandate to
	process complaints over any unlawfulness on the part of the
	authorities. This includes complaints based on breaches of the
	rights set forth in the European Convention on Human Rights.
	The Ombudsman, however, has no explicit human rights mandate)
	YES
ENGLAND +	Yes. As above – the lack of an explicit Human Rights mandate
NORTHERN	does not prevent the Ombudsmen from adopting a Human Rights
IRELAND +	approach and integrating this into the investigation of complaints.
SCOTLAND +	

UNITED	
KINGDOM	
ESTONIA	Yes, because effective information dissemination gives the ombudsperson more possibilities for intervention in cases when seems to occur rough and crucial violation of somebody's rights.
FLEMISH REGION	Yes, certainly. It would rather be as a "Passive member".
FRANCE	L'appartenance à ce réseau est tout à fait possible, compte tenu
	des quelques réserves énoncées plus haut. Elle serait bien sûr
	éminemment utile.
GREENLAND	Yes
IRELAND	Despite not having a specific competence in relation to the protection of human rights, the Irish Ombudsman's Office has always taken an expansive view of its remit. Thus, when investigating complaints of maladministration - a term which is not defined in the Irish Ombudsman Act - the Ombudsman is not precluded from encompassing human rights infringements within that term. The Network would assist the Office in further developing its understanding of the relevance of human rights to the Ombudsman's role.
MALTA	Yes, undoubtedly cooperation at this level is not only desirable but essential if my Office is to play an effective role in this field
NETHERLANDS	Such membership is invaluable. Although not mentioned in the Dutch National Ombudsman law, such subjects of course form part and parcel of the mandate of an ombudsman. Good governance cannot exist without adherence of the state to fundamental rights
TYROL	I find it useful to participate in the network
VORALBERG	As pointed out, there is no explicit Human Rights mandate, but (since the Convention is part of the Austrian Constitutional Law) competence regarding the protection of Human Rights. I find it

	useful to participate in the network
WALLON REGION	Evidemment, il est toujours utile de faire partie de réseaux
	défendant les droits de l'homme à des fins d'information, voire à
	des fins éducatives.

# 8. The Group of Wise Persons suggests that the Committee of Ministers should give a recommendation to expand the competence of Ombudsman institutions for those Offices where it is missing (Report, para 46). Do you think that this suggestion is useful?

ALBANIA	The Office of People's Advocate has the opinion that the Group of
	Wise Persons should give recommendation to expand the
	competence of Ombudsman institutions for those offices where it is
	missing and find this suggestion useful
ANDORRA	Une recommandation dans ce sens serait très importante. Si elle était
	acceptée, tous les médiateurs internationaux et nationaux pourraient
	agir sur les sujets qui font référence aux Droits de l'Homme
AUSTRIA	Although the Ombudsman Board has a indirect mandate (see above)
	regarding the protection of Human Rights, an additional explicit
	mandate might be useful
BELGIUM	Certainement. A notre avis, une telle recommandation devrait avoir
	pour objectif que le mandat de tout médiateur national ou régional
	inclue au minimum la mission explicite et générale de protection des
	droits de l'Homme à l'égard des violations ou abus commis par
	l'autorité contrôlée par le médiateur (en ce compris le droit
	d'enquêter d'initiative) et à accorder au médiateur national et
	régional la qualité de membre de droit dans l'institution nationale de
	protection des droits de l'homme
CROATIA	Yes, I think that it would be useful
CZECH	No, there might be different (and effective) mechanism on the
REPUBLIC	national level guaranteeing supervision over the correct application
	of the rules and principles of human rights
DENMARK	The Danish ombudsman is competent in cases regarding human

	rights and no additional mandate is required
ENGLAND +	This will be a matter for the new Commission to consider (see
NORTHERN	above). New legislation is not essential for the operation of existing
IRELAND + UK	Ombudsmen schemes, although the granting of a specific Human
	Rights mandate would raise the profile of Human Rights issues and
	emphasise the Ombudsmen's role in this field.
ESTONIA	This kind of suggestions formulation should be quite discretional.
FLEMISH REG.	Not for the Flemish Ombudsman Service, yes for the ombudsmen
	who lack human rights-authority.
FRANCE	Cette suggestion est très utile. Elle va dans le sens d'une évolution
	qui conduit de toute façon les médiateurs d'un rôle de « facilitateur »
	administratif vers celui de garants – à côté des Cours
	constitutionnelles et des autres juridictions – des libertés publiques et
	des droits de l'Homme.
	Le gouvernement français a par exemple, pris lui-même en compte
	cette évolution en décidant récemment de confier une nouvelle
	mission en rapport avec les droits de l'Homme au Médiateur de la
	République : celle d'évaluer et de contrôler les lieux privatifs de
	liberté (prisons, centres de rétention administrative, établissements
	psychiatriques, etc.). Cette décision, conséquence de la ratification
	prochaine par la France du Protocole facultatif à la Convention des
	Nations Unies pour la prévention de la torture, est aussi le signe que
	les pouvoirs politiques prennent conscience du rôle important que
	peut jouer l'institution de l'ombudsman dans un État de droit.
GREENLAND	As stated above in question 2 the Ombudsman has a general mandate
	to investigate the administrative bodies, which includes human rights
	issues. No expansion seems required.
IRELAND	The suggestion requires further consideration for a number of
	reasons. First, as already explained, the Irish Ombudsman's Office is
	not specifically precluded from encompassing human rights
	considerations within its investigation of complaints. Second, those

countries where Ombudsman do not have specific competence in human rights often have a specific human rights institution. The latter, quite reasonably, are unlikely to look favourably on the suggested recommendation of the Committee of Ministers. Third, national parliaments and governments in the afore-mentioned countries may well look unfavourably on the suggested recommendation in that it appears to promote unnecessary and wasteful duplication of supervision and control mechanisms in the field of human rights. An alternative approach might be first to establish the network and revisit the issue of a recommendation at a later date in the light of accumulated experience.

#### LUXEMBOURG

#### Yes

#### **MALTA**

Yes. In my opinion, if the suggestion that co-operation between the Ombudsman and the Commissioner is to be institutionalized, such a development requires harmonization of the Ombudsman Institution in all EU member States. Co-operation with the Commissioner should be extended to, engaged in and enjoyed by all Ombudsman Institutions in Member States at the same level. This is especially so if such co-operation involves the creation of a network to help in the work of the ECHR. In such a case it has to respect the basic principle that all persons are equal before the lax and that all should have the same opportunity to equal access to the Courts. This principle is recognized as a fundamental right in the EU Charter. This means that all individuals within the Member States should expect and have the same support service that the Ombudsman should provide to the Court in an effort to reduce its backlog. This also means that before such a system is adopted and put in place it has to be ensured that all Ombudsman Institutions in EU Member States are governed essentially by the same rules that ensure their autonomy, impartiality and independence and that they enjoy the required jurisdictional capacity that empowers them to take cognizance of human rights

	issues in the exercise of well defined functions. This applies
	especially if the network is given functions that go beyond the
	provision of purely informative and educational services.
NETHERLANDS	This might be necessary but, as mentioned under 7, in my opinion
	the promotion and protection of human rights is an inherent part of
	the mandate of an ombudsman. However, it might confirm the
	existing competence.
SCOTLAND	This will be a matter for the new Commission and respective
	legislatures to consider (see above). New legislation is not essential
	for the operation of existing Ombudsmen schemes, although the
	granting of a specific Human Rights mandate would raise the profile
	of Human Rights issues and emphasise the Ombudsmen's role in this
	field
TYROL +	Very useful!
VORALBERG	
WALLON	Il faut veiller au respect de la souveraineté parlementaire en « Région
REGION	wallonne ».
	La Belgique est un Etat fédéral et la violation des droits de l'homme
	et la défense des libertés fondamentales relèvent du pouvoir fédéral,
	et non du pouvoir des entités fédérées ou de l'entité fédérée qu'est la
	Wallonie

## 9. Does your country already have an institution which is competent to supervise the correct application of the European Human Rights Convention and for the suggested co-operation? If yes, which one?

ALBANIA	The Office of People's Advocate is the only institution which is
	competent to supervise correct application of the European Human
	Rights Convention and for the suggested co-operation
ANDORRA	Dans notre pays n'existe aucune institution spécifique qui aie la
	compétence dans le contrôle de l'application de la Convention de

	sauvegarde des Droits de l'Homme
AUSTRIA	No; only the ombudsmen on national and regional level
BELGIUM	Pas en tant que telle. Le Centre pour l'Egalité des Chances et pour la
	Lutte contre le Racisme bénéficie du statut d'observateur (« statut
	B ») auprès du Comité international de coordination des institutions
	nationales de droits de l'Homme (CIC).
	Notons que la création d'une telle institution figure explicitement
	dans l'accord de gouvernement de la présente législature : « A
	l'instar de plusieurs de nos voisins, et comme le recommandent le
	Conseil de l'Europe et les Nations Unies, le Gouvernement mettra en
	place une Commission des Droits de l'Homme, qu'il consultera
	régulièrement. ».
CROATIA	No, it does not, except courts /and Constitutional Court
CZECH	The Governmental Council for Human Rights - it has only
REPUBLIC	consultative function but can bring proposals to the government
	concerning human rights
DENMARK	The Danish Istitute for Human Rights (DIHR) is an independent
	institution which monitors and documents the human rights situation
	in Denmark. The DIHR also handles complaints over human rights
	violations in certain areas. More information about the DIHR can be
	found at their webpage: www.humanrights.dk
ENGLAND +	The application of the ECHR is currently a matter for the courts.
NORTHERN	Judges are independent and, apart from the possibility of appeal,
IRELAND +	their findings are not supervised by any institution in the UK. The
SCOTLAND +	new Commission may take on this role.
UNITED	
KINGDOM	
ESTONIA	The Office of the Chancellor of Justice on the field of supervision
	over the principles of observance of the fundamental rights and
	freedoms and principles of sound administration.
FLEMISH	Centre for Equal Opportunities and against racism. The National

REGION	ombudsman service can investigate complaints about violations
	committed by Belgian federal authorities. The Flemish Ombudsman
	Service has established cooperation with these institutions.
FRANCE	Non, il n'y a pas d'institution spécifiquement chargée d'une telle
	mission.
	Le respect des droits de l'Homme s'impose à toute administration ou
	autorité française puisque c'est une norme à la fois constitutionnelle
	(Déclaration des droits de l'Homme et du citoyen) et supra légale (la
	Convention européenne). Le médiateur a donc un devoir de vigilance
	à cet égard.
	Les différentes juridictions, judiciaire, administrative ou
	constitutionnelle, sont chargées de faire respecter cette norme et les
	arrêts de la Cour européenne entraînent un ajustement de la
	jurisprudence nationale.
GREENLAND	The Danish realm has The Danish Institute for Human Rights, which
	is an independent institution that monitors and documents the human
	rights situation in the realm, Europe and internationally. The Institute
	also handles complaints in certain areas e.g. in The Complaints
	Committee for Ethnic Equal Treatment.
IRELAND	Supervision of the correct application of the Convention is a matter
	for the courts. Under the Irish Constitution, judges are independent
	and their decisions are not subject to further appeal by any other Irish
	institution. In addition, the Irish Human Rights Commission has the
	power to assist persons with the enforcement of human rights and to
	initiate court proceedings on behalf of a person or class of persons.
	The Commission also has a role in promoting awareness of human
	rights in Ireland.
MALTA	No. Supervision of the application of the European Human Rights
	Convention is entrusted by law to the Law Courts as stated above.
	The right of individual petition referred to in my answer to the

	second question above, provides in my opinion adequate judicial
	means of redress for monitoring alleged violation of the Convention.
	There is however scope for extra judicial monitoring of the correct
	application of the Convention on the suggested lines especially in
	administrative procedures at primary, grassroots level.
NETHERLANDS	No. Although a National Human Rights Institution is being set up at
	this moment. The Dutch National Ombudsman actively participates
	in this process.
ROMANIA	At present, in Romania there is not organised and does not function
	an public authority having exclusive powers to supervise the correct
	application of the European Human rights Convention
SCOTLAND	The application of the ECHR is currently a matter for the courts.
	Judges are independent and, apart from the possibility of appeal,
	their findings are not supervised by any institution in the UK. The
	new Commission may take on this role
TYROL +	The Volksanwaltschaft as well as the Landesvolksanwalt of the
VORALBERG	Tyrol and of Vorarlberg, several NGOs
WALLON	Ce sont les juridictions, c'est-à-dire les juges nationaux qui veillent à
REGION	la bonne application de la Convention européenne des droits de
	l'Homme
ZURICH	In der Schweiz bereits existierende Einrichtungen zum Schutze der
	Menschenrechte und für die vorgeschlagene Zusammenarbeit:
	Gerichte, Kommissionen (z. B. Eidg. Kommission gegen
	Rassismus), parlamentarische Ombudsstellen Das Bundesgericht
	beurteilt auf staatsrechtliche Beschwerde hin die
	Verfassungsmässigkeit von kantonalen Erlassen und Verfügungen.
	Bundesgesetze kann es vorfrageweise auf ihre Vereinbarkeit mit
	Bundesverfassung und EMRK hin überprüfen. Die Rechtsprechung
	des Bundesgerichts ist für die Menschenrechtspraxis von besonderer
	Bedeutung. Da jede rechtsanwendende Behörde verpflichtet ist, das
	anzuwendende Recht auf seine Übereinstimmung mit

übergeordnetem Recht und mit der Verfassung (und damit auch hinsichtlich der Menschenrechte) hin zu prüfen, nehmen auch kantonale Gerichte und andere Bundesinstanzen Verfassungskontrolle von Erlassen teil. Mangels einer nationalen parlamentarischen Ombudsstelle in der Schweiz könnte die Zusammenarbeit über entsprechende Institutionen des Bundes (z. B. über eine künftige eidgenössische Kommission für Menschenrechte bzw. ein Schweizerisches Institut für Menschenrechte) oder über die Schweizerische Ombudsleute Vereinigung parlamentarischer (SVPO) erfolgen

In his comments on the interim report of the Group of Wise Persons, the Commissioner for Human Rights clearly defines areas of possible co-operation with the ombudspersons (Comments, para 4, p 2):

### 10. Are you entitled to forward information to the Court through the Commissioner, as suggested, or would this require an expansion of your mandate?

ALBANIA	According to the Albanian Constitution and other laws defining the
	rights and duties of People's Advocate, the institution (People's
	Advocate) is not entitled to forward information to the Court through
	the Commissioner. This suggestion requires an expansion of
	People's Advocate mandate concerning this issue
AMSTERDAM	Yes, I am entitled to do that
ANDORRA	Non, il faudrait élargir mon mandat
AUSTRIA	The Austrian Ombudsman Board is entitled to forward information
	in general. Nevertheless it would need further consideration, whether
	the provision in Art. 148 b para.2 of the constitution that stipulates
	that the "Ombudsman Board must observe official secrecy to the
	same degree as the authority whom it has approached in fulfilment of
	its task", might be an obstacle, if information on individual cases,
	already investigated by the Ombudsman Board or pending, is
	required
BELGIUM	A notre avis, cela exigerait une extension du mandat du Médiateur
	fédéral. En l'état actuel de la législation belge, le Médiateur fédéral
	rapporte exclusivement au Parlement, seul habilité à rendre ses
	rapports publics. Le Médiateur fédéral ne pourrait donc
	communiquer au Commissaire aux droits de l'Homme et, à travers
	lui, à la Cour uniquement les constatations contenues dans ses
	rapports déjà rendus publics par le Parlement.
	Ceci à l'exception des conclusions formulées à l'issue du traitement
	d'une réclamation dont il aurait été saisi par le Commissaire ou,
	éventuellement par son intermédiaire, par les personnes faisant état
	d'une violation de la Convention. Dans ce cas, tant le réclamant que

fédéral et en disposent librement.  Attirons également l'attention sur le fait que les médiateurs sont soumis au secret professionnel, lequel peut être levé en cas de témoignage en justice ou devant une commission d'enquête parlementaire.  CATALONIA Yes, the Catalan Ombudsman is entitled to do so. Thus, as suggested by the Commissioner, we could inform the Court, through him, of whether or not an individual case reflects a widespread situation within the territory monitored by the Ombudsman  CROATIA The regulations of the Republic of Croatia do not impose a ban on that, although the extension of the mandate would be advantageous.  CZECH It would require expansion of the mandate  The Danish ombudsman may forward information about any case
soumis au secret professionnel, lequel peut être levé en cas de témoignage en justice ou devant une commission d'enquête parlementaire.  CATALONIA  Yes, the Catalan Ombudsman is entitled to do so. Thus, as suggested by the Commissioner, we could inform the Court, through him, of whether or not an individual case reflects a widespread situation within the territory monitored by the Ombudsman  CROATIA  The regulations of the Republic of Croatia do not impose a ban on that, although the extension of the mandate would be advantageous.  CZECH  It would require expansion of the mandate
témoignage en justice ou devant une commission d'enquête parlementaire.  CATALONIA  Yes, the Catalan Ombudsman is entitled to do so. Thus, as suggested by the Commissioner, we could inform the Court, through him, of whether or not an individual case reflects a widespread situation within the territory monitored by the Ombudsman  CROATIA  The regulations of the Republic of Croatia do not impose a ban on that, although the extension of the mandate would be advantageous.  CZECH  It would require expansion of the mandate
parlementaire.  CATALONIA  Yes, the Catalan Ombudsman is entitled to do so. Thus, as suggested by the Commissioner, we could inform the Court, through him, of whether or not an individual case reflects a widespread situation within the territory monitored by the Ombudsman  CROATIA  The regulations of the Republic of Croatia do not impose a ban on that, although the extension of the mandate would be advantageous.  CZECH  It would require expansion of the mandate  REPUBLIC
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REPUBLIC
DENMARK The Danish ombudsman may forward information about any case
which is within his Jurisdiction. Cases or matters which have been
treated by the Danish courts or by the Danish parliament are not
within his jurisdiction. The ombudsman therefore cannot express his
views on such cases or matters.
ENGLAND + The main limitation on our ability to forward information to the court
NORTHERN is the legal prohibition on the disclosure of information obtained
IRELAND + UK   during or for the purposes of an investigation. There is an implied
power to share general information but to share more specific case-
related information would require expansion of our mandate
ESTONIA There are no restrictions in legal acts for the Chancellor of Justice to
do so. But we must consider that our resources are not unlimited.
FINLAND Yes (see, however, my remarks concerning the Act on Openness of
Government Activities above)
FLEMISH Our Service has no right to investigate on our own initiative, but we
REGION could forward information based on the investigations of complaints

FRANCE	L'article 11 de notre loi de création n'autorise pas une telle
	transmission. En effet, il dispose notamment que « le Médiateur de la
	République ne peut intervenir dans une procédure engagée devant
	une juridiction ».
	Une extension des compétences du Médiateur serait indispensable.
GREECE	According to the Greek ombudsman's instituting legal instrument
	such co-operation wouldn't require an expansion of the mandate, in
	so far as this information would be shared in a non-binding manner.
	For the purposes of providing legally binding material a formal
	agreement through the Ministry of Foreign affairs should rather be
	effected.
GREENLAND	The Ombudsman is entitled to forward information on any case
	within her jurisdiction, which includes the entire administrative
	system but excludes the judicial and political system.
HUNGARY	No. It would require an expansion of the mandate.
IRELAND	As already explained, the Ombudsman would have no difficulty in
	sharing general information about casework, including trends arising
	from individual cases, significant systemic issues and details of
	individual published cases from, for example, her Annual Reports.
	However, the Office is precluded from disclosing information
	obtained in the course of an investigation except in the context of
	publishing the outcome of the investigation to the complainant or to
	a wider audience. In practice, this prohibition is not likely to be an
	obstacle to co-operation with the Commissioner.
LATVIA	There are no express restrictions provided in the Law on
	correspondence with the Commissioner or the Court. LNHRO holds
	a view that it wouldn't require an expansion of mandate of
	institution.
LITHUANIA	It would require expansion of the Seimas Ombudsman's mandate.
LUXEMBOURG	No expansion required
MALTA	No. It would require an expansion of my mandate

NETHERLANDS	Information could be provided as long as directive 95/46/EC <sup>5</sup> is
	adhered to
NORWAY	Except from the limitations implied by the pledge of secrecy, the
	Ombudsman has the liberty to share information about all the cases
	processed by him. A formal duty to send permanent reports to other
	bodies than the Parliament would probably necessitate changes in the
	Ombudsman's mandate
ROMANIA	The law on organising and functioning of the People's Advocate
	does not comprise provisions regarding the right of the People's
	Advocate to forward information to the Court through the
	Commissioner, of (e.g.) whether or not an individual case reflects a
	widespread situation in Romania
SCOTLAND	The main limitation on our ability to forward information to the court
	is the legal prohibition on the disclosure of information obtained
	during or for the purposes of an investigation. There is an implied
	power to share general information but to share more specific case-
	related information would require expansion of our mandate.
	Although SPSO reports of completed investigations are public
	documents, the Ombudsman cannot be called to give evidence if the
	complainant subsequently takes their case to the courts
SPAIN	Some limits could be observed with relation to the guarantees of
	confidential information submitted by citizens to the Defensor, and
	to the independence of judging function
SWEDEN	If asked by the Commissioner whether or not an individual case
	brought before the Court reflects a widespread situation in our
	country, we would probably in many cases hesitate to express an
	opinion. We should, however, be able to at least provide him with
	information from our own "case-law" regarding related issues, i.e. to

 $<sup>^5</sup>$  Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data Official Journal L 281 , 23/11/1995 P. 0031 - 0050

	describe what we have found during inspections or when dealing with complaints.
TYROL +	Not mentioned in my mandate, but I see no obstacles to do so
VORALBERG	without explicit mandate
VOJVODINA	Informing the Court, through the Commissioner, of whether or not an
	individual case reflects a widespread situation in one or several
	member states, is not within the jurisdiction of Provincial
	Ombudsman and would require an expansion of the mandate of the
	Office
WALLON	en droit administratif belge, il y a ce que l'on appelle le principe de
REGION	spécialité. Le décret qui a créé l'Institution de Médiateur de la
	Région wallonne a imposé à cette Institution un rôle de médiation et
	n'a pas prévu des procédures de collaboration, d'envois
	d'informations et de coopérations avec le Commissaire aux droits de
	l'Homme. Certes une autorité publique (telle que l'Institution de
	Médiateur de la Région wallonne) peut faire tout ce que peut faire
	une personne privée (comme conclure des contrats, des accords, etc).
	Cependant, le principe de spécialité signifie que n'importe quelle
	autorité publique ne peut pas, sans y être autorisée expressément par
	un texte, aller conclure des conventions et « discuter » avec des
	autorités internationales. Cependant, le Médiateur de la Région
	wallonne pourrait recommander qu'une procédure soit mise en place
	à cet effet.
	Il est à souligner que l'article 11 du Règlement d'ordre intérieur de
	l'Institution du Médiateur de la Région wallonne énonce d'ailleurs :
	« dans la mesure où cela peut contribuer à renforcer l'efficacité de
	ses enquêtes et à mieux sauvegarder les intérêts et droits des
	personnes physiques ou morales dont la réclamation est fondée, le
	Médiateur peut coopérer avec d'autres Médiateurs ».
ZURICH	Befugnis der Ombudsstelle, Informationen durch den Kommissar an

den Gerichtshof weiterzuleiten: Die Ombudsstelle ist zwar	
grundsätzlich frei, welche Stellen sie über ihre in den einzelnen	
Fällen gemachten Feststellungen in Kenntnis setzen will. Eine	
Berichterstattung an den Gerichtshof ist jedoch nicht vorgesehen	

### 11. Are you entitled to provide significant assistance in reaching "friendly settlements", as suggested, or would this require an expansion of your mandate?

ALBANIA	The Office of People's Advocate is not entitled to provide significant
	assistance in reaching "friendly settlements" as suggested, and this
	issue require an expansion of People's Advocate mandate
AMSTERDAM	Yes, I am entitled to do that
ANDORRA	Selon la Loi de création et de fonctionnement du médiateur, nous ne
	pouvons pas agir dans la réalisation d « arrangements amiables », il
	faudrait élargir mon mandat
AUSTRIA	Yes, as far as it does not regard activities of the national courts. It
	must be stated that so far the Court has never invited the
	Ombudsman Board to act as "amicus curiae" (Art. 36 ECHR)
BELGIUM	Concilier les points de vue en présence constitue une des facettes
	essentielles de la mission du Médiateur fédéral, dans le cadre de sa
	mission légale. Ceci toujours exclusivement dans le cadre de
	réclamations introduites par une personne intéressé concernant une
	autorité administrative fédérale.
CATALONIA	Yes, as stated in Q. 3, the Catalan Ombudsman tries to seek non-
	judicial remedies for the complaints.
CROATIA	Probably yes, unless it does not include formal powers
CZECH	It would rather require expansion of the mandate, or at least
REPUBLIC	specialised personal consolidation of the Office
DENMARK	The Danish ombudsman may state his views on any case brought
	before him and he may make recommendations to the authorities.
	The ombudsman can only base his statements on his interpretation of
	the law and his interpretation of good administrative practice.

	Therefore, the ombudsman cannot negotiate settlements as such
	between the authorities and the citizens, but only inform the
	authorities what he believes to be the correct decision
ENGLAND +	It is not clear how the Commissioner envisages that Ombudsmen
NORTHERN	would provide such assistance. The Ombudsmen have considerable
IRELAND	discretion as to how they conduct an investigation or deal with
	complaints. When they uphold a complaint, the Ombudsmen's staff
	can discuss with the bodies complained about mutually acceptable
	proposals for redress, and may facilitate mediation between the
	parties. However, the Ombudsmen have no power or duty to
	intervene in court proceedings or act on an "own initiative" matter so
	at the present time could not provide significant assistance in
	reaching friendly settlements, nor report back to the Court as to
	whether or not practices or situations declared in breach of the
	Convention by the Court persist or have actually been stopped. To
	do this would require an extension of the mandate.
	There may be a limited ability to assist the Commissioner for Human
	Rights in informing the Court whether or not an individual case
	reflected a widespread situation in one or several member States.
	However, we consider that Lord Woolf's proposal for a friendly
	settlement unit in the Registry set out in his report "Review of the
	Working Methods of the European Court of Human Rights" merits
	further consideration. Under that proposal, one of the functions of
	that unit would be to maintain a list of accredited mediators in
	member states, who specialise in human rights issues. Additionally,
	his report identified staff in local offices of the Registry as a useful
	resource to assist in increasing the number of friendly settlements
ESTONIA	The Chancellor of Justice can assist in reaching "friendly
	settlements", but only before litigation in national courts.
	The Constitution and the Courts Act enacts that national courts
	should be independent in their activities and should administer

	justice in accordance with the Constitution and the laws. Justice must
	be administered solely by the courts. No one should have the right to
	interfere with the administration of justice.
	The Chancellor of Justice Act prohibits the Chancellor to process an
	application if court proceedings are pending and no court judgment
	shall have entered into force in the matter of the petition.
	Ombudsman cannot act against national supreme court judgment and
	start "bargaining" over the nature of that judgment. By friendly
	settlement, the state admits that there has been a violation of human
	rights and that national court has not established or even more, there
	has been the violation in national court proceedings. I do not see
	ombudsman taking such position and fulfilling this task.
FINLAND	There is no express statutory basis in the Act on Parliamentary
	Ombudsman, nor established practices for assisting in reaching
	friendly settlements in the work of the Finnish Ombudsman. Thus, it
	cannot be presently said with certainty whether the mandate of the
	Ombudsman would have to be expanded in order to engage in such
	forms of activity. The issue would require closer examination.
FLEMISH	An expansion is required if there's no concrete complaint about the
REGION	Flemish authorities
FRANCE	Dans l'état actuel, non. L'article 11 précédemment cité interdirait
	cette tentative dès lors qu'elle interférerait avec une procédure en
	cours auprès de la Cour européenne.
	Pourtant, parvenir à un accord à l'amiable en évitant une résolution
	contentieuse d'un conflit est au « cœur du métier » du Médiateur de
	la République. Une « Chambre de médiation », placée auprès de la
	CEDH, et à laquelle pourraient participer les médiateurs et
	ombudsmans, permettrait de promouvoir ce mode alternatif de
	résolution des conflits.
GREECE	According to its instituting legal instrument the Greek Ombudsman
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	his attention. In the broad sense of mediating, the Greek Ombudsman
	does reach "friendly settlements" in many disputes. Such settlements
	are not, legally speaking, strictly binding nor are they provided for,
	as such, in our instituting legal instrument.
GREENLAND	The Ombudsman is not entitled to negotiate between the authorities
	and the complaining citizen, but may only express her view and
	make recommendations as to what she believes to be the correct
	interpretation of the law and good administrative practice.
HUNGARY	These kinds of endeavours have already existed in our practice. The
	Hungarian ombudsman usually plays the role of mediator.
IRELAND	It is not clear how this might work in practice. The Ombudsman is
	generally precluded from investigating complaints which have been
	the subject of court proceedings although she can exercise a
	discretion in certain limited circumstances to get involved
	Specifically, it is not clear how such cases would be remitted to the
	Ombudsman. As already explained, the Irish Ombudsman's Office is
	complaint driven and although the Office has the power of own
	initiative, this is used sparingly. The Ombudsman may well
	encounter difficulties with public authorities were she to receive a
	request from a third party (for example, the Commissioner) to assist
	in achieving a friendly settlement where the matter at issue had not
	already been the subject of a complaint to the Ombudsman by the
	person affected. Thus, the issue is not primarily a question of the
	limitations on the Ombudsman's mandate, but rather the more
	fundamental difficulty of the propriety of the Ombudsman becoming
	involved at a late stage in an issue which had not been the subject of
	a complaint to her Office.
LATVIA	According to both aforementioned laws we are entitled to assist in
	reaching "friendly settlements".
LITHUANIA	Yes. The Law on the Seimas Ombudsmen grants the right to the
	Seimas Ombudsmen to mediate in order to resolve problems

even refraining from the investigation on the merits of the complaint falling outside the remit of the Seimas Ombudsman can give proposals or offer commentaries to appropriate institutions or agencies on the improvement of public administration in order to prevent violations of human rights and freedoms.  LUXEMBOURG Expansion of mandate would be required  MALTA No. It would require an expansion of my mandate  NO expansion is needed as the Dutch National Ombudsman has a wide range of instruments he uses in order to settle cases in a friendly way  NORWAY Assistance in reaching «friendly settlements» would at least in some cases require an expansion of the Ombudsman's mandate. As mentioned above, decisions made by the courts of law fall outside the Parliamentary Ombudsman's scope of powers. If a case has been brought before the national courts, the Ombudsman will therefore not engage in negotiations with the parties involved  ROMANIA In Romania, the People's Advocate uses specific procedures and means of action in order to solve the conflicts between the citizens and public administration authorities: inquiries, recommendations, special reports containing recommendations on legislation or measures of any other nature for the defence of citizens' rights and freedoms addressed to the both Chambers of Parliament or to the Prime-Minister, answering to phone requests and hearings.  Furthermore, in Romania, within the Ministry of Foreign Affairs, the Governmental Agent for the European Court of Human Rights is organised; in its activity it gives the appropriate priority in reaching "friendly settlements" of the litigations in which the Romanian State is suited before the Court  SCOTLAND It is not clear how the Commissioner envisages that Ombudsmen would provide such assistance. The Ombudsmen have considerable		addressed in the complaint in good will. The Seimas Ombudsman
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content of judicial decisions and there is no provision allowing him
to act in legal arbitration
SWEDEN We are not entitled to provide any assistance in reaching "friendly
settlements". This would be totally alien to the Swedish ombudsman
model and require a radical - and, in our opinion unwanted -
expansion of our mandate.
TYROL Not mentioned in my mandate, but it would be possible to provide
assistance for that purpose
UNITED It is not clear how the Commissioner envisages that the Ombudsman
KINGDOM would provide such assistance. The Ombudsman has considerable
discretion as to how she conducts an investigation or deals with

	complaints. When she upholds a complaint, the Ombudsman's staff
	can discuss with the bodies complained mutually acceptable
	proposals for redress, and may facilitate mediation between the
	parties. However, the Ombudsman has no power or duty to intervene
	in court proceedings or act on an "own initiative" matter so at the
	present time could not provide significant assistance in reaching
	friendly settlements, nor report back to the Court as to whether or not
	practices or situations declared in breach of the Convention by the
	Court persist or have actually been stopped. To do this would
	require an extension of her mandate.
	There may be a limited ability to assist the Commissioner for Human
	Rights in informing the Court whether or not an individual case
	reflected a widespread situation in one or several member States.
	However, we consider that Lord Woolf's proposal for a friendly
	settlement unit in the Registry set out in his report "Review of the
	Working Methods of the European Court of Human Rights" merits
	further consideration. Under that proposal, one of the functions of
	that unit would be to maintain a list of accredited mediators in
	member states, who specialise in human rights issues. Additionally,
	his report identified staff in local offices of the Registry as a useful
	resource to assist in increasing the number of friendly settlements.
VOJVODINA	Providing assistance in reaching "friendly settlements" is not within
	the jurisdiction of the Provincial Ombudsman and would require an
	expansion of the mandate of the Office
VORALBERG	Not mentioned in my mandate, but in practice mediation part of my
	work, it would be possible to provide assistance for that purpose
WALLON	en droit administratif belge, il y a ce que l'on appelle le principe de
REGION	spécialité. Le décret qui a créé l'Institution de Médiateur de la
	Région wallonne a imposé à cette Institution un rôle de médiation et
	n'a pas prévu des procédures de collaboration, d'envois
	d'informations et de coopérations avec le Commissaire aux droits de

	l'Homme. Certes une autorité publique (telle que l'Institution de
	Médiateur de la Région wallonne) peut faire tout ce que peut faire
	une personne privée (comme conclure des contrats, des accords, etc).
	Cependant, le principe de spécialité signifie que n'importe quelle
	autorité publique ne peut pas, sans y être autorisée expressément par
	un texte, aller conclure des conventions et « discuter » avec des
	autorités internationales. Cependant, le Médiateur de la Région
	wallonne pourrait recommander qu'une procédure soit mise en place
	à cet effet.
	Il est à souligner que l'article 11 du Règlement d'ordre intérieur de
	l'Institution du Médiateur de la Région wallonne énonce d'ailleurs :
	« dans la mesure où cela peut contribuer à renforcer l'efficacité de
	ses enquêtes et à mieux sauvegarder les intérêts et droits des
	personnes physiques ou morales dont la réclamation est fondée, le
	Médiateur peut coopérer avec d'autres Médiateurs ».
ZURICH	Vermittlungshilfe für einvernehmliche Lösungen: Innerhalb ihres
	(kommunalen) Zuständigkeitsbereichs trägt die Ombudsstelle, die
	nicht nur Beschwerden prüft, sondern in zahlreichen Fällen auch
	Vermittlungsarbeit leistet, dazu bei, einvernehmliche Lösungen zu
	finden, wodurch Rechtsmittelverfahren vermieden und die Gerichte
	entlastet werden.

## 12. Are you entitled to control, as suggested, whether the Court's judgments have been effectively implemented, or would this require an expansion of your mandate?

ALBANIA	People's Advocate Office could control as suggested, whether the
	Court's judgments has been effectively implemented
AMSTERDAM	Yes, I am entitled to do that
ANDORRA	Selon la Loi de création et de fonctionnement du médiateur, nous ne
	sommes pas autorisés à contrôler la mise en œuvre des jugements de
	la Cour, il faudrait élargir mon mandat

AUSTRIA	Yes, as far it concerns administrative authorities (governments)
BELGIUM	Le Médiateur federal a compétence, s'il en est saisi, pour contrôler
	l'exécution effective des décisions des cours et tribunaux par les
	autorités administratives fédérales.
	Le Service des droits de l'Homme du Service public fédéral Justice,
	chargé d'effectuer la liaison entre la Cour et les différents
	départements concernés constitue une autorité administrative
	fédérale. Le Médiateur fédéral peut vérifier qu'une satisfaction
	équitable a bien été versée à un requérant.
	Notons par contre que le Médiateur fédéral n'a pas vocation à
	s'immiscer dans le débat politique concernant l'adaptation par le
	Législateur fédéral des dispositions légales critiquées par la Cour. Le
	Médiateur fédéral en Belgique n'a pas de mission consultative sur les
	projets ou propositions de lois.
	Par contre, il peut être amené à formuler une recommandation au
	Parlement si à la suite d'une plainte il constate un défaut d'exécution
	de la jurisprudence de la Cour.
CATALONIA	Yes, the Catalan Ombudsman is entitled to do so
CROATIA	To control the implementation of the Court-s judgments there is no
	obstacles if it does not include other formal powers, than warnings,
	suggestions and recommendations that the Ombudsman is authorized
	to forward to state bodies
CZECH	It would require expansion of the mandate
REPUBLIC	
DENMARK	The ombudsman is able to consider whether or not the framework of
	the European Convention is being applied correctly by the
	authorities. But, as stated above, it is not possible for the ombudsman
	to consider whether the Danish courts apply the convention correctly.
	If the correct implementation of the Strasbourg Court's judgments
	depends upon an act of Parliament it is also not possible for the
	ombudsman to consider the matter.

ENGLAND +	No. Court judgments are generally not a matter for Ombudsmen,
NORTHERN	although they may look at a complaint that a body has not complied
IRELAND +	with a court order or failed to apply a judgment. Perhaps one way
SCOTLAND +	forward might be for each Ombudsman institution to include within
UNITED	its annual report an analysis of its casework demonstrating
KINGDOM	compliance with the European Convention (as interpreted by the
	Court) during the period in question. Any significant issues of non-
	compliance could be identified in this way and be passed to the
	Commissioner/Court as appropriate
ESTONIA	The Chancellor of Justice has the right to conduct such supervision.
FINLAND	Because of the Ombudsman's wide-ranging powers to obtain
	information suggested control activities are as such possible. Issues
	of this kind may be examined, inter alia, in the course of examination
	of a complaint issued before the office of the Ombudsman. However,
	I do not regard it necessary to engage in this kind of supervision on
	systematical basis, as there are other mechanism (the ministry of
	justice and the ministry for foreign affairs) responsible for the
	execution of the Court's judgments and to my knowledge there is no
	indication of problems in this area in Finland.
FLEMISH	For a control of our own initiative, we would need an expansion of
REGION	our mandate
FRANCE	S'il ne peut intervenir dans une procédure judiciaire en cours, le
	Médiateur peut, en revanche, en cas d'inexécution d'une décision de
	justice, enjoindre l'organisme mis en cause de s'y conformer. Il fixe
	même les délais de cette mise en conformité.
	Ce pouvoir d'injonction est donc déjà en possession du Médiateur.
GREECE	Complaints about state agencies' refusal to comply with national
	courts' decisions fall directly within the Greek Ombudsman's
	mandate. The ECHR Court's decisions generate state member
	responsibility and therefore Greek state's conformity with them
	cannot be directly investigated. Still, such control can and is actually

	effected by the Greek Ombudsman indirectly, through demanding
	and recommending conformity directly with the dispositions of
	ECHR itself, as they have been interpreted by the Court.
GREENLAND	No. The Ombudsman has no jurisdiction over the judicial system
HUNGARY	Our office has a general view of the practice through the complaints
	received. The task of controlling the implementation of Court
	judgments could be realized only through the examination of
	complaints but the office does not dispose any apparatus for that.
IRELAND	Implementation of court judgments is not a matter for the
	Ombudsman, although she may examine complaints that a public
	authority has not complied with a court order or failed to apply a
	judgment. However, it might be helpful if the Commissioner were to
	notify the Ombudsman of those public authorities which fail to
	implement court judgments. The Ombudsman could use this
	information to inform her approach to the examination of complaints
	which she receives against those public authorities and in her
	assessment of systemic issues arising.
LATVIA	This would require expansion of our mandate, because such function
	is not provided in the Law.
LITHUANIA	It would require expansion of the Seimas Ombudsman's mandate.
LUXEMBOURG	No expansion required
MALTA	No. It would require an expansion of my mandate
NETHERLANDS	The Dutch National Ombudsman could monitor whether practices or
	situations declared in breach of the Convention by the Court persist
	or have actually been stopped
NORWAY	In his work, the Ombudsman obtains information about the case-law
	of the European Court of Human Rights and other human rights
	bodies such as the CPT and UN's Committee against Torture. In the
	areas included in his scope of powers, the Ombudsman can instigate
	investigations on his own initiative. Implementation of the specific
	judgements made by the European Court of Human Rights is

	however not a part of the Ombudsman's tasks. As mentioned above,
	the Ombudsman's scope of powers does not include decisions made
	by the Norwegian courts. The majority of the judgements made by
	the European Court of Human Rights concerns cases that have been
	decided by the national courts
SPAIN	Spanish Ombudsman's mandate allows him to verify if they are
	taken in account by the administrative bodies in charge of it. In
	relation to the judicial implementation, the question goes so far; it
	has been recommended to the Spanish Government the
	implementation of legislative measures ruling a specific proceeding
	for the judicial execution of European Court's judgments. The
	Spanish authorities have reported that a working group has been
	commissioned to study the implementation of such future measures.
	By now, case by case, the Ombudsman can collect some reports
	about the consequences of a Court's judgment in the national judicial
	proceeding referred.
SWEDEN	We are not in a position to act as a supervisory body on a regular and
	general basis with regard to the implementation of the Court's
	judgments. It is, however, as we have touched upon above, within
	our mandate to exercise supervision not only by assessing complaints
	but also, as expressed in our Instruction, "by means of inspections
	and such other inquiries as (we) may find necessary." One of the
	Parliamentary ombudsmen could, accordingly, on a case by case
	basis find it necessary to conduct an investigation as to whether or
	not a certain practice, declared to be in breach of the Convention,
	persists.
TYROL	Since the right for ex officio auditing is not mentioned in my
	mandate, I am not generally entitled to it without an expansion of my
	mandate
VOJVODINA	Provincial ombudsman is not entitled to control whether the Court's
	judgements have been effectively implemented, and this would

	require an expansion of the mandate of the Office
VORALBERG	Since I have the right for ex officio auditing, I am entitled to it
	without expansion of my mandate
WALLON	D'après l'article 12, §5 du décret instituant le Médiateur de la Région
REGION	wallonne, « Le Médiateur ne peut remettre en cause le bien-fondé
	d'une décision juridictionnelle mais a la faculté de faire des
	recommandations à l'autorité administrative mise en cause.
	Il peut, en outre, en cas d'inexécution d'une décision de justice
	passée en force de chose jugée, enjoindre à l'organisme mis en cause
	de s'y conformer dans un délai qu'il fixe. Si cette injonction n'est
	pas suivie d'effet, l'inexécution de la décision de justice fait l'objet
	d'un rapport spécial présenté dans les conditions prévues à l'article
	16, alinéa 2, et publié au Moniteur Belge ». (Moniteur Belge =
	journal officiel)
ZURICH	Kontrolle der Umsetzung von Entscheiden des Gerichtshofes durch
	die Ombudsstelle: Die Ombudsstelle wird nicht in allgemeiner Form
	von sich aus tätig; die Befugnisse der Ombudsstelle sind
	hauptsächlich auf den Einzelfall bezogen. Wenn eine Person der
	Meinung ist, ein Entscheid des Gerichtshofes werde in seinem Fall
	nicht oder nicht richtig umgesetzt, kann sie sich an die Ombudsstelle
	wenden

## 13. If you already work in one of these domains, please give examples:

AMSTERDAM	Very recently I've published reports, with recommendations for
	improvement, about the following subjects:
	- the lengths of proceedings in administrative cases.
	- article 8 of the Convention. In order to get welfare in Amsterdam
	the local government investigates if a citizen has a right to it. Part of
	this investigation of the local government is to enter the citizens
	home -after permission is given by this citizen- and look at the living
	situation. I investigated if the procedures and the conduct of the local

	government were in accordance with article 8 of the Convention
ESTONIA	For example, in a case of Alver v. Estonia, where the applicant
	alleged that the poor conditions of his detention on remand amounted
	to treatment contrary to Article 3 of the Convention. The Court held
	that there has been a violation of Article 3 of the Convention. But as
	after this court decision state agencies did not take any activities to
	improve detention conditions in jails, the Chancellor of Justice sent a
	memorandum to the Constitutional Committee of the Riigikogu
	concerning the problems ascertained in the court decision.
	In Chancellor of Justice annual overview 2003-2004 the problem of
	implementation of ECHR judgments in Estonian legal order is
	thoroughly analyzed. The main conclusion of that examination was
	that national law did not enable the re-opening of court-cases, where
	ECHR had established the violation. Chancellor of Justice held that
	the lack of this remedy was not in conformity with the objectives of
	Convention and was contrary to the Constitution. After presenting
	the report to Riigikogu, the proper bill to amend the court procedure
	acts was initiated.
FRANCE	Le pouvoir d'injonction, évoqué ci-dessus, est un des éléments
	importants de l'autorité du Médiateur.
	Il est rarement utilisé, l'administration admettant d'une manière
	générale le bien-fondé des recommandations de l'institution sans
	qu'il soit besoin d'en arriver à cette « mise en demeure ».
	Il a néanmoins été employé récemment ; une mesure d'expropriation
	d'un terrain, à des fins soi-disant d'utilité publique, n'avait toujours
	pas donné lieu, plusieurs années après et malgré plusieurs décisions
	de justice, au versement de l'indemnisation. L'État français
	reconnaissait sa responsabilité, mais chacun des ministères concernés
	refusait d'en assurer lui-même la charge. Le Médiateur, en adressant
	une lettre d'injonction au Premier ministre, a permis que l'affaire soit
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	tranchée et l'exécution de ces décisions de justice enfin acquise.
CDEECE	, , , , , , , , , , , , , , , , , , ,
GREECE	Strasbourg Court's decisions are very often evoked in Ombudsman's
	recommendation especially in cases of excessive police violence and
	maltreatment of prisoners and detainees (eg. Peers, Dougoz, Kaja).
	Yet, the closer the Ombudsman came to investigating the conformity
	of Greek state with Court's decisions, was its involvement with the
	rejection of the application for recognition of the "Home of
	Macedonian Civilization" despite Greece's condemnation by the
	European Court of Human Rights (ECHR) on July 1998 for having
	failed to recognize the association in question.
HUNGARY	The application of overwork directive to doctor's attendances
	encountered to budget obstacles. The ombudsman actively mediated
	in the debate of the Medical Association and the Minister of Health.
	The ombudsman has mediated in the debate of the Minister of
	Agriculture and the veterinarian concerning the obligatory free
	medical service of the veterinarian.
LATVIA	So far there haven't been any situations concerning forwarding of
	information to the Court trough the Commissioner. That is because
	nor the Court, nor the Commissioner has showed interest in such
	information and also because LNHRO doesn't provide legal
	assistance in proceedings before the Court (as representative of
	applicant).
	Concerning the "friendly settlements" - at this year we have
	concluded two friendly settlements on unequal treatment. One was
	connected with case of sexual harassment at work place. And the
	second case was connected with the discrimination of person with
	disabilities (the company refused to provide necessary services). In
	both of these cases where concluded treaties, providing
	compensation for moral damages.
	Nonetheless "friendly settlement" can be achieved as a result of
	consideration of complaint. Usually these are approximately 5% of
	are approximately 570 of

	all cases per year.
LUXEMBOURG	Since my entry into function in May, 2004, I did not have the
	opportunity to control the implementation of a Court's judgment
	holding a violation of the European convention of human rights by
	the Grand-Duchy of Luxemburg. Nevertheless I formulated two
	recommendations concerning the implementation of the Court's case
	law
NETHERLANDS	The Dutch National Ombudsman does not monitor the breach of the
	Convention as such, but does look into the protection of human
	rights and the carrying out of court cases. In the Netherlands, several
	decisions of courts have not been carried out properly by the State.
	The National Ombudsman wrote a report on this issue and demanded
	that the situation should improve. A comparable action or monitoring
	could be undertaken in case of decisions of the Court
NORWAY	Every year the Ombudsman makes several visits to prisons, mental
	institutions and other public institutions where human rights issues
	often arise. The Ombudsman also receives and investigates written
	complaints from individuals involving human rights issues and, as
	mentioned above, he instigates investigations on his own initiative
	into cases involving human rights issues
ROMANIA	The constitutional and legal provisions regarding the People's
	Advocate does not comprise legal norms concerning the entitlement
	of the People's Advocate to control whether the Court's judgements
	have been effectively implemented.
	In Romania, in civil and in criminal matters, definitive judgements
	issued in the cases where the Court found a violation of a right
	provided by the European Convention for defending human rights
	and fundamental freedoms are subject to the revision (an
	extraordinary way of appeal), if the serious consequences of this
	violation does not stop and can not be solved in other way but by the
	revision of the court decision. The national court is competent to give

	a decision for the revision request
TYROL	No
ZURICH	Beispiele: - Wahrung der Menschenrechte bei polizeilichen
	Zwangsmassnahmen - Gewährung ausreichender Sozialhilfe an Not
	leidende Personen - Gewährleistung lebenswichtiger Ressourcen
	(Wasser- und Stromversorgung)

## 14. Can you imagine your co-operation with the Commissioner for Human Rights to go beyond what was suggested by the Group of Wise Persons and the Commissioner for Human Rights? If yes, please give details.

ALBANIA	No
ANDORRA	La coopération nous parait suffisante
BELGIUM	Pas à ce stade, mais nous sommes vivement intéressés à poursuivre
	la réflexion à ce sujet.
CATALONIA	The Ombudspersons could promote before the administrations they
	supervise that steps are being taken aimed at informing the public
	about the Court's mandate and competence and about the admission
	criteria as well as the possibility to resolve conflicts by mediation.
	Also, it could be set up an emergency mechanism that would enable
	the Ombudspersons, in cooperation with the Commissioner, to
	intervene immediately in situations where human rights are violated.
CROATIA	NOTE
	The recommendation to the Republic of Croatia to strengthen
	mandate of the Ombudsman explicitly, in the domain of human
	rights /general power/ would be advantageous.
	Furthermore, the problem of the Croatian Ombudsman Office is that
	it is not in this moment equipped enough with qualified personnel for
	suggested cooperation
ESTONIA	Effective co-operational activity can facilitate the Convention's
	control system and therefore an improvement in this field could be
	well useful.

FINLAND	Even closer co-operation is possible. It is however difficult to specify
	detailed suggestions at the moment.
FLEMISH	No, complaints about violations of human rights are very rare, and
REGION	we have no competence to investigate on our own initiative. If a
	general overall tendency towards an expansion of human rights
	competences were to be enhanced, we would of course be prepared
	to be a part of it and set up activity and complaint handling in that
	field.
FRANCE	Il paraîtrait plus utile, dans un premier temps, d'examiner
	attentivement toutes les implications des propositions du Groupes
	des Sages avant d'aller plus loin.
	La collaboration entre les ombudsmans et médiateurs et le Conseil de
	l'Europe est indispensable; d'une part, il est important que le
	Commissaire dispose d'un réseau de correspondants privilégiés,
	indépendants des pouvoirs nationaux ; d'autre part, les institutions
	peuvent s'appuyer sur l'autorité morale du Commissaire pour
	renforcer, quand c'est nécessaire, leur propre influence ou élargir
	leurs compétences. Elles bénéficient en outre plus rapidement et plus
	facilement des informations relatives aux expériences menées, aux
	débats engagés et aux pratiques en cours dans l'ensemble des pays
	membres du Conseil de l'Europe.
	Cette ouverture sur l'extérieur est évidemment essentielle pour toutes
	nos institutions.
	Il n'en reste pas moins, ce principe étant affirmé, que la coopération
	ne pourra se dérouler au même niveau et au même rythme suivant les
	institutions. Les différences de champs de compétence, voire de
	culture juridique, au niveau de la Grande Europe interdisent une

	coopération avec des « règles uniques ». Il y a donc un risque de voir
	se développer des coopérations à deux vitesses entre le Commissaire
	et les ombudsmans et médiateurs. Ce risque doit être pris en compte.
	Deuxièmement, la notion d'indépendance est essentielle pour nos
	institutions. Elle figure d'ailleurs parmi les Principes de Paris qui
	inspirent notre fonctionnement comme celui des institutions
	nationales chargées des droits de l'Homme. Une articulation du
	travail entre le Commissaire et les ombudsmans, voire
	l'officialisation d'un « partage des tâches » entre eux pour réduire la
	charge pesant sur la Cour européenne, ne remettrait certainement pas
	en cause cette indépendance; mais, vu de l'extérieur, le doute
	pourrait peut-être s'installer. La question mérite en tout cas d'être
	soulevée.
	Reste enfin la question des moyens, à la fois matériels et humains,
	devant être consacrés par les ombudsmans à cette coopération
	renforcée. S'ils doivent conduire, même de façon minime, à un
	affaiblissement des capacités nationales d'intervention, le problème
	n'aura été que déplacé de Strasbourg vers les capitales des pays
	membres
	Une étude d'impact plus poussée sur ces différentes conséquences,
	ainsi que sur ce que pourraient être précisément les procédures de la
	coopération, serait très certainement utile.
GREECE	One could think of extending cooperation on coordinating efforts in
	order to find and jointly propose solutions on issues, which go
	beyond merely those, which are likely to trigger large number of
	applications.
GREENLAND	It depends on the specifics. It is not for the Ombudsman to suggest
	expansions of her mandate, as this is subject to political debate in the
	Parliament.
HUNGARY	With the co-operative help of national ombudsmen the
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	Commissioner with his significant influence could promote and precipitate the emergence of certain important rights and the
	realization of equal rights and equal opportunities in poorer countries
IDEL AND	as well.
IRELAND	No; in any event it would be best to adopt an incremental approach
	to co-operation. Further initiatives might be explored in time when
	the effectiveness of these initial proposals has been evaluated. The
	important issue is that the establishment of the network is
	approached positively by all concerned.
MALTA	I would like to make the following final observations.
	1. The proposed network should fully recognize the independence
	and autonomy of the Ombudsman Institution and the functions that
	are proper to the Ombudsman foremost among which its essentially
	extra judicial character
	2. The Ombudsman Institution should not be considered in any way
	to be an appendage of the Court. Collaboration should be on an equal
	footing and within well defined procedural rules
	3. If it is intended to make recourse to the proposed network
	mandatory, this would require a) wide consensus on the proposed
	framework and its implementation among the EU member States; b)
	the involvement of the Ombudsman's Office in a particular court
	case has to be concluded within a pre determined time frame; c) the
	network has to have an in-built monitoring mechanism by the Court
	to ensure the uniform and correct application of established
	procedures
	4 The suggested intensification of co-operation between the
	Commissioner, the National and Regional Ombudsmen and the
	ECHR would also be beneficial in another important respect. There
	have been instances were the ECHR has shown, in its judgments, a
	lack of proper understanding and appreciation of the national
	procedural and substantive laws that regulate the facts of a case. This
	proceeding and substantive laws that regulate the facts of a case. This

	is understandable and I bound to happen because of the great
	diversity of legal systems and judicial background that sometimes
	make it difficult for judges from other legal cultures to fully
	appreciate the nuances of the legislative corpus of other countries.
	Having a judge originating from the defendant country on the panel
	apparently does not always satisfy this lacuna. The proposed network
	could develop into a very useful instrument for the Court providing a
	fruitful channel of communication at national level that cannot but be
	beneficial to its appreciation of the judicial issues involved/
	5. In my Ombudsplan for the year 2007, I have alerted the Malta
	House of Representatives to the renewed emphasis at European level
	that Ombudsman Institutions should have a human rights mandate.
	This issue has gained added relevance in view of the Government's
	declared intention to entrench the Ombudsman Institution in the
	Malta Constitution. A Bill to this effect has already been published.
NETHERLANDS	It is imaginable that a part of the office of the Dutch National
	Ombudsman specialises in the actions of the Court and would fulfil a
	more active role in this field. This section would not only actively
	monitor the (carrying out of) cases nationally, but could also serve as
	an information desk and look for signs that might signal an
	infringement of the Convention. Additionally educational activities
	and active information dissemination could be undertaken by such a
	section
NORTHERN	No
IRELAND +	
SCOTLAND +	
UK	
SPAIN	We will do a deeper study of all conclusions reached at the final
	report of the Group of Wise Persons
TYROL +	Basically yes
VORALBERG	

## **ZURICH**

weitere Vorschläge für Zusammenarbeitsmöglichkeiten mit dem Kommissar: Nützlich wäre ein elektronischer Newsletter mit länderspezifischen Informationen des Kommissars, der periodisch über einen automatischen Mail-Verteiler an die Ombudsstellen versandt (und von dort nach Bedarf weiterverbreitet) werden könnte. Wünschenswert wären sodann regelmässige jährliche Konferenzen für den Erfahrungs- und Informationsaustausch. Dabei sollten die regionalen und kommunalen Ombudsstellen einbezogen werden, zumindest dort, wo (wie in der Schweiz) eine nationale Ombudsstelle fehlt. Danke!